

## Hsiao Tong (LKKAuto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Monday, 30 May 2022 4:59 PM  
**To:** chengkeng@gmail.com  
**Subject:** FW: Re: OUR REF: : 7597095525SG ACCIDENT INVOLVING EU380H AND SGD4799Z ON 13/03/2022 20:46 ALONG/AT RIVER VALLEY ROAD NEAR OPP ST. THOMAS WK.  
**Attachments:** Police Report pg 1 001.jpg; Police Report pg 2 001.jpg; Police Report pg 3 001.jpg

Dear Sir,

Refer to the above.

Please assist to file the GIA report for us to handle this matter.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Cheng Keng Teo <chengkeng@gmail.com>  
**Sent:** Friday, April 22, 2022 12:46 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] Re: OUR REF: : 7597095525SG ACCIDENT INVOLVING EU380H AND SGD4799Z ON 13/03/2022 20:46 ALONG/AT RIVER VALLEY ROAD NEAR OPP ST. THOMAS WK.

**This message is from an external sender; be cautious with links and attachments.**

Dear Madam,

I have on 24/03/22 made a police report on the accident (which actually did not occur).  
Enclosed are the documents.

Regards,  
C K Teo

On Fri, Apr 22, 2022 at 11:26 AM Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)> wrote:

Dear Sir,

We refer to the above matter.

We would like to inform you that we have received a claim from third party involved in the above auto accident.

Our record shows that you have not reported the accident to us. We would appreciate it if you could urgently file a report at our approved reporting centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

Your NCD (No Claim Discount) will be reduced by 30%(20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, we reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact our Call Centre at (65) 6419-3000 if you have any further enquiries.

Thank you

**Norsiah MdNoor**  
Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120  
Tel +(65) 6419 1606

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