

## Meng Yan

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 14 March 2022 12:43 PM  
**To:** JL Perfect Autowork; 'assignments'  
**Cc:** Claims Dept of CTI; sur@lkkauto.com; Irene Tay  
**Subject:** RE: FW: SNM22D201562/C02/SKM8303A/TANKL / FW: SLU580P (Pre-Inspection) / Your Vehicle : SKM8303A | DOA - 04/03/2022  
**Attachments:** SLU580P SAS Report.pdf

### WITHOUT PREJUDICE

Dear Irene,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** JL Perfect Autowork <jlperfectautowork@gmail.com>  
**Sent:** Thursday, March 10, 2022 5:07 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: FW: SNM22D201562/C02/SKM8303A/TANKL / FW: SLU580P (Pre-Inspection) / Your Vehicle : SKM8303A | DOA - 04/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to your email dated 10/03/2022.

Please arrange **Adrian Ling** to come and conduct the survey for vehicle SLU580P.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 10, 2022 at 4:18 PM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 10 March 2022 4:02 PM  
**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D201562/C02/SKM8303A/TANKL / FW: SLU580P (Pre-Inspection) / Your Vehicle : SKM8303A | DOA - 04/03/2022

Without Prejudice

Dear Irene,

Please conduct PRS for SLU580P.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Thursday, 10 March 2022 1:36 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** SLU580P (Pre-Inspection) / Your Vehicle : SKM8303A | DOA - 04/03/2022

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Dear Sir / Madam,

We are instructed by **Mohammad Razif Bin Mohamed Hani** to notify you of a road traffic accident on **04/03/2022** at about **06:45 hours** at/along **Tampines Expressway** involving our client's/customer's vehicle registration number **SLU580P** and vehicle registration number **SKM8303A** (your insured) at the material time.

A copy of the Singapore Accident Statement is enclosed for your kind attention.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SLU580P is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875