

## Meng Yan

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 14 March 2022 2:09 PM  
**To:** wei.shong@tlmotor.com.sg; assignments@lkkauto.com; Admin A  
**Cc:** sharon.ten@tlmotor.com.sg; 'Tlm - Patricia'; frontend@tlmotor.com.sg  
**Subject:** RE: SNM22D201717/C02/SKZ7443S/TAYHP / RE: Arrange survey - Accident Involving SMX2501C (TLM) and SKZ7443S (China Taiping) on 11.03.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TAN LIM MOTOR to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>  
**Sent:** Monday, 14 March 2022 1:53 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontend@tlmotor.com.sg  
**Subject:** RE: SNM22D201717/C02/SKZ7443S/TAYHP / RE: Arrange survey - Accident Involving SMX2501C (TLM) and SKZ7443S (China Taiping) on 11.03.2022

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Without Prejudice

Dear Irene,

We select LKK Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, March 14, 2022 1:50 PM  
**To:** wei.shong@tlmotor.com.sg  
**Cc:** sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg  
**Subject:** FW: SNM22D201717/C02/SKZ7443S/TAYHP / RE: Arrange survey - Accident Involving SMX2501C (TLM) and SKZ7443S (China Taiping) on 11.03.2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

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**Thank you.**

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 14 March 2022 10:50 AM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); 'Tlm - Patricia' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201717/C02/SKZ7443S/TAYHP / RE: Arrange survey - Accident Involving SMX2501C (TLM) and SKZ7443S (China Taiping) on 11.03.2022

Without Prejudice

Dear Irene,

Please conduct PRS for SMX2501C.

Note: officer in charge Irene Tay 63896122.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Saturday, 12 March 2022 1:29 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg); 'Tlm - Patricia' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SMX2501C (TLM) and SKZ7443S (China Taiping) on 11.03.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SKZ7443S

Our Ref: SMX2501C

DOA: 11.03.2022

Without Prejudice

Dear All,

We refer to the above matter.

### **Please arrange for survey as soon as possible.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

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Singapore 539365  
<http://www.tlmotor.com.sg>

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