

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 4854 K**  
Your Ref : **GBB 3605 B**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 13.03.2022 @ 09:55 hours along Blk 213 Bukit Batok Street 21 involving vehicles SHD 4854 K and GBB 3605 B

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 11,770.00
2. Loss of Income for 13 Days x \$80/ per day	\$ 1,040.00
3. Loss of Rental for 13 Days x \$125.19/ per day (With GST)	\$ 1,627.47
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
<b>TOTAL</b>	<b>\$ 14,524.92</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

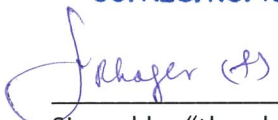
Accident on 13.03.2022 @ 09:55 hours along Blk 213 Bukit Batok Street 21 involving vehicles SHD 4854 K and GBB 3605 B

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 4854 K** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHD 4854 K**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 19 day of 01 (month) 2023 (year)

COMFORT TRANSPORTATION PTE.  
CO. REG. NO. 199303821R

 19 January 2023  
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R

  
Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW000003392211 Claim No : SNM22D201772/C02/GBB3605B/TANKW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$13,434.16**  
SINGAPORE DOLLARS THIRTEEN THOUSAND FOUR HUNDRED THIRTY  
FOUR AND CENTS SIXTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4854K

Insured Vehicle No. : GBB3605B

Date of Loss : 13/03/2022

Place of Accident : 213 BUKIT BATOK STREET 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SONKAI PRECISION ENGINEERING PTE LTD

Driver Name : KWAN TUNG FOON

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	11,770.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	1,576.71
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>13,434.16</b>
	=====	

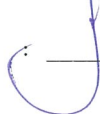
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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

**COMFORT TRANSPORTATION PTE LTD**  
**CO. REG. NO. 199303821R**

Signature :

 Phoebe (A) 19/January/2023

Date :

19/01/2023

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2301007  
**Inv. Date :** 18-01-2023  
**Ref :** 13.03.2022  
**Terms :** 30 Days  
**Veh. No. :** SHD 4854 K  
**Make & Model :** Ioniq

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$11,000.00	\$11,000.00	\$770.00

**Subtotal for invoice :** S\$11,000.00  
**GST (7.0%) :** S\$770.00  
**Total :** S\$11,770.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

\_\_\_\_\_  
(Customer's Signature and Company Stamp)

*Janice Syn*



\_\_\_\_\_  
(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22030190

Date: 18 March 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      13/03/2022    @   09:55 hrs  
ALONG                                213 BT BATOK ST 21  
INVOLVING                        GBB3605B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4854K** (the "Taxi"). The Taxi was hired to **SIM GIAM KEONG IC NO SXXXX601J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





3050844.

monthly mentioned close but not

able to print @ 710140.90 @ 000000

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
				13/3/22	G.K. Sim	277096		0920	
				13/03/22	Sim Gian Kong	Accident		09:55	14:45
				15/03/22	Sim Gian Kong	Repair			

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Mar 2022 / 12:31:30

Receipt Date/Time : 14 Mar 2022 / 12:31:30

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220314-001524

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBB3605B

As at 13 Mar 2022/09:55:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GBB3605B  
Enquiry Fee  
20220314123044671701

7.00 0.49 7.49

**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

411911XXXXXX7094 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

### Job Requisition

1. Date: <u>13/3/22</u> Time Received: <u>1025</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>Mr Sim</u> Contact No. : <u>71383415</u> Vehicle No. : <u>HD 1154K</u> Make / Model / Colour : <u>TOYOTA</u> Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	

7. Location: <u>215 Bukit Batok 5421</u>			8. Vehicle Tow - In Workshop:		
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:			<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi		

10. Odometer Reading : _____		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested						
Fuel Level : <table border="1"><tr><td>F</td><td>1/4</td><td>1/2</td><td>3/4</td><td>E</td></tr></table>		F	1/4	1/2	3/4	E		
F	1/4	1/2	3/4	E				

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> OTHERS		 # : Cracked X : Dented / : Scatched O : Missing
Name of Driver : <u>Lim</u>		
Vehicle No. : <u>1123401K</u>		
Time Dispatch : <u>1025</u>		
Time of Arrival : <u>1055</u>		
Time Completed : <u>1125</u>		Signature of Customer

### Cash Invoice Details (if applicable)

13. Cash Invoice No. :	
------------------------	--

### Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>13/3/22</u>	<u>1125</u>	
Date	Time	Signature of Customer

14. WORKSHOP		
Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard





47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. 220742

Date: 13/8/22

寶號  
Messrs: LTM

車號  
Vehicle No: MID 4854K 車型  
Model No: Isuzu

時間(日/夜)  
Time (day/night): Contact No:

由  
Location: Bukit Batok A 21

到  
To: 14 Comfort

Cash \$: 8000 其他  
Others:

經手人  
Authorised By: Tow Truck  
Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。  
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 16 March 2022 2:59 PM  
**To:** SONKAI@SINGNET.COM.SG  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC6/CTI22002320/ga3 \*\*\*  
ACCIDENT INVOLVING GBB 3605B & SHD 4854K ON 13/03/2022 \*\*\*

**Importance:** High

Our Ref: CC6/CTI22002320/ga3

16 MARCH 2022

**SONKAI PRECISION ENGINEERING PTE LTD  
DRIVER: KWAN TUNG FOON**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 3605B & SHD 4854K ON 13/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Date:** Sun, 08 Jan 2023 14:47 +0800  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** AGREE MANDATE TO PROCEED -  
SNM22D201772/C02/GBB3605B/TANKW / FW: Direct  
Settlement - Accident Involving GBB3605B (OI) and SHD4854K  
(TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022  
**Attachments:** 1 (Access the files in Attachments panel)

Dear Hsiao Tong,

Please proceed with Mandate.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Saturday, 8 October 2022 11:06 am  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D201772/C02/GBB3605B/TANKW**  
LKK ref : CC6/CTI22002320/Dpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBB3605B(CHINA TAIPING) AND SHD4854K(TP) ON 13/03/2022**

We refer to the above matter.

The accident occurred when our insured driver came out from minor road and collided with third party who was on main driveway. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$13,609.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 27,611.21	\$ 11,770.00(\$11,000.00 + 7%GST)
2. Loss of Rental (13days x \$125.19)	\$ 1,627.47	\$ 1,251.90 (10days x \$125.19)
3. Loss of Income (13days x \$80.00)	\$ 1,040.00	\$ 500.00 (10days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
<b>Total</b>	<b>\$ 30,355.14</b>	<b><u>\$ 13,609.35</u></b>

Surveyor recommended 8days for repair + 1PRS + 1Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 15 September 2022 12:57 pm

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

**Sent:** Wednesday, 16 March 2022 2:20 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Hi Mei Kwan,

Attached is the OI GIA report.

Thanks

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:**

太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 16 March 2022 2:10 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022



Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201772/C02/GBB3605B/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城

Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 16 March 2022 1:58 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto)

<[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***