

[SEEK MANDATE] - SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 8/10/2022 11:05 AM

To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

📎 4 attachments (8 MB)

LKK Survey Report & Photos.pdf; Letter to OI.pdf; TP LOD & Docs.pdf; TP VIDEO.mp4;

Your ref: **SNM22D201772/C02/GBB3605B/TANKW**

LKK ref : CC6/CTI22002320/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB3605B(CHINA TAIPING) AND SHD4854K(TP) ON 13/03/2022

We refer to the above matter.

The accident occurred when our insured driver came out from minor road and collided with third party who was on main driveway. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$13,609.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 27,611.21	\$ 11,770.00(\$11,000.00 + 7%GST)
2. Loss of Rental (13days x \$125.19)	\$ 1,627.47	\$ 1,251.90 (10days x \$125.19)
3. Loss of Income (13days x \$80.00)	\$ 1,040.00	\$ 500.00 (10days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 30,355.14	<u>\$ 13,609.35</u>

Surveyor recommended 8days for repair + 1PRS + 1Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 September 2022 12:57 pm

To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Wednesday, 16 March 2022 2:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Hi Mei Kwan,

Attached is the OI GIA report.

Thanks

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-
-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:6224 7175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Sent:** Wednesday, 16 March 2022 2:10 PM**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>**Subject:** O/R: SNM22D201772/C02/GBB3605B/TANKW / FW: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D201772/C02/GBB3605B/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>**Sent:** Wednesday, 16 March 2022 1:58 pm**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB3605B (OI : CTI - TBA) and SHD4854K (TP : LKK REF - CC6/CTI22002320/ga3) on 13/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted