

Meng Yan (LKK Auto)

From: Genevieve Kua (ECICS, Claims) <Genevieve_Kua@ecics.com.sg>
Sent: Friday, 11 March, 2022 5:43 PM
To: Assessment Department
Cc: Claims Department; Admin Department; Liu Chun Cheong (ECICS, Operations / Claims); sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: Accident involving GBK 708 K & SLQ 8135 K on 10/03/2022 (PRE-REPAIR SURVEY REQUEST)_ECICS ref: DMPC2200098H

WITHOUT PREJUDICE

Dear Sirs,

We will appoint LKK for the survey.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards

Genevieve Kua

Associate | Claims



DID (65) 6303 0308

Tel (65) 6337 4779

Email genevieve_kua@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Department <assessment@jewmotors.com>
Sent: Friday, 11 March 2022 5:10 pm
To: Genevieve Kua (ECICS, Claims) <Genevieve_Kua@ecics.com.sg>
Cc: motorsurvey <motorsurvey@ecics.com.sg>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>; Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Subject: Re: Accident involving GBK 708 K & SLQ 8135 K on 10/03/2022 (PRE-REPAIR SURVEY REQUEST)_ECICS ref: DMPC2200098H

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 11 Mar 2022 at 15:35, Genevieve Kua (ECICS, Claims) <Genevieve_Kua@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop.

We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

- 1. AJAX Inspection Services Pte Ltd**
- 2. Appraisals Associates Pte Ltd**
- 3. Infiniti Appraisal Services**
- 4. LKK Auto Consultants**

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Genevieve Kua

Associate | Claims



DID (65) 6303 0308

Tel (65) 6337 4779

Email genevieve_kua@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Department <assessment@jewmotors.com>

Sent: Friday, 11 March 2022 1:48 pm

To: motorsurvey <motorsurvey@ecics.com.sg>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Accident involving GBK 708 K & SLQ 8135 K on 10/03/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, DL3 ENGINEERING PTE LTD to notify you of the aforesaid accident involving our client's vehicle GBK708K and your insured's vehicle SLQ8135K on 10/03/2022 at 1420hrs along PIE TWDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT.

This serves as a **NOTICE** that we are claiming against SLQ8135K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: assessment@jewmotors.com

VEH IN (Date & Time) : 11/03/2022

PRS ARRANGEMENT (Date & Time) : 14/03/2022 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483

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