

Shaqilah (LKK Auto)

From: Karen Ting (LKKAuto)
Sent: Friday, 25 November 2022 9:12 AM
To: Genevieve Kua (ECICS, Claims)
Cc: Accounts (LKK Auto); Swee Peng (LKKAuto)
Subject: RE: ECICS - Outstanding invoices - Inv AC2204828

Hi Genevieve,

Noted and we will check at our end and amend accordingly as per your instruction, thank you

Best Regards,

Karen Ting | Accounts Dept.
LKK Auto Consultants Pte Ltd
Phone: **6741 2674 Ext.127** | email: KarenTing@lkkauto.com | fax: 6844-8805
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Genevieve Kua (ECICS, Claims) [mailto:Genevieve_Kua@ecics.com.sg]
Sent: Thursday, 24 November 2022 3:12 PM
To: Karen Ting (LKKAuto) <KarenTing@lkkauto.com>
Cc: Accounts (LKK Auto) <account@lkkauto.com>; Swee Peng (LKKAuto) <ongsp@lkkauto.com>
Subject: RE: ECICS - Outstanding invoices - Inv AC2204828

Hi Karen,

I entered the wrong invoice no. by mistake for the Inv AC2204828 payment.

Please check end August or early September transactions with payment details as AC2204050.

Policy No.	MPC22P00041700	Our Claim No.	DMPC2200098H
Risk No.	1.1	Date of Loss	10/03/2022
Vehicle	SLQ8135K		
Class/Agent/Country	MPC A0000229 SD SG		
Insured's Name	HAZLIE BIN RAHMAN		
Cause of Loss	(OIV) SLQ8135K rear-ended (TPV) GBK708K (alleged braked abruptly) along PIE towards Changi before Upp Serangoon exit		
Claimant	2/1 - TPPD - GBK708K (Survey: LKK)		
Desc. of Loss	3		
	Inv AC2204050_GBK708K_DMPC2200098H.02 GK M02 - SURVEY / INVESTIGATION - DS - DIT: SURVEY FEE (Deemed Tax SGD21.00)		SGD321.00
TOTAL SINGAPORE DOLLAR			SGD321.00

Best regards

Genevieve Kua

Associate | Claims



DID (65) 6303 0308

Tel (65) 6337 4779

Email genevieve_kua@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Karen Ting (LKKAuto) <KarenTing@lkkauto.com>

Sent: Wednesday, 23 November 2022 3:53 pm

To: ECICS Claims <claims@ecics.com.sg>

Cc: Accounts (LKK Auto) <account@lkkauto.com>; Swee Peng (LKKAuto) <ongsp@lkkauto.com>

Subject: ECICS - Outstanding invoices

Dear Genevieve,

Great to have chance to talk to you via phone today ☺

As per our conversation, understand from your that AC2204828 (item 2) already paid since August 2022 and its still shown as unpaid in our system hence we do appreciate if you could let us know the payment mode and payment date and we will double check at our end.

As for AC2203447, understand Crystabelle is on leave and only will back to office somewhere next week, and do appreciate if you could assist to pass a message to her and we will follow up with a call to her on next Monday, thank you

S/N	Inv Date	DOA	Vehicle No	Insured	Invoice No	Reference	
1	06/06/22	24/02/22	SMX 837Y		AC2203447	C S/IC S22001936/Kqy3e2	MPC22A
2	05/08/22	10/03/22	GBK 708K	SLQ 8135K	AC2204828	C S/IC S22002317/Vvy3e2	MPC22P

Best Regards,

Karen Ting | Accounts Dept.

LKK Auto Consultants Pte Ltd

Phone: **6741 2674 Ext.127** | email: KarenTing@lkkauto.com | fax: 6844-8805

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