

Re: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 19/4/2022 9:12 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

 4 attachments (584 KB)

LKKInspection.pdf; LKKAdjustment1a.pdf; LKK PHOTO.pdf; CTI_LKKInvoice1 _ AC2202250.pdf;

Dear Kah Leong,

Apologise for the delay.

Enclosed documents for your review

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 18 April 2022 5:02 pm

To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Dear Kah Leong,

Thank you for the email.

Dear Denise,

Please assist. Our ref : CS3/CTI21011206/Rty3e2-1

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte LtdPhone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>**Sent:** Monday, 18 April, 2022 4:26 PM**To:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>**Cc:** sur@lkkauto.com**Subject:** RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Dear Yan,

Please assists on our email below as third party is chasing for settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong**Sent:** Wednesday, April 6, 2022 5:02 PM**To:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com**Subject:** RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Dear Yan,

Please assists on our email below as third party is chasing for settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong

Sent: Tuesday, March 29, 2022 4:06 PM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Dear Yan,

We refer to the email below.

Please advise if the re-inspection report is ready for submission as third party is chasing for settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, March 9, 2022 4:37 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 2:53 PM
To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com
Subject: FW: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl
Importance: High

Dear Meng Yan,

We refer to the email below.

Please assists to conduct re-inspection.

Attached are the survey report and the photographs.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Wednesday, March 9, 2022 8:10 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Kah Leong,

Thank you for your email dated 25th January 2022.

Our client has confirmed re-inspection on 14th March 2022, Monday at 12.00pm at the following venue:

Y2K AUDIO DESIGN

Block 160 Sin Ming Drive
#06-13 Sin Ming Auto City
Singapore 575722

Person I/C : Mr C.F. Lee
Contact : 6348 0060 / 9637 7738

Please inform your surveyor to be punctual.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

PLEASE NOTE : This message is intended only for the use of the individual or entity to whom it is addressed and may contain information that is privileged and/or confidential. If you are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify the sender immediately by return email and delete the original message. Thank you.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 25 January 2022 6:13 pm
To: yenleng.phua@ksteoptr.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Without Prejudice

Dear Yen Leng,

We refer to your email below.

Strictly without admission of liability basis, since the Cost of Repair is not agreeable, we would like to conduct re-inspection on your client's vehicle.

Please let us have the date, time and place (7 days in advance) for our surveyor to conduct the re-inspection.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>

Sent: Monday, January 24, 2022 3:50 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Our email of even date has a typo error.

Please refer to this email.

We have our client's instructions to reject your offer and counter propose a global sum of \$46,350.00 for damages inclusive of cost and disbursement.

Kindly revert with your client's instructions soonest.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

PLEASE NOTE : This message is intended only for the use of the individual or entity to whom it is addressed and may contain information that is privileged and/or confidential. If you are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify the sender immediately by return email and delete the original message. Thank you.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Monday, 24 January 2022 3:49 pm
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

WITHOUT PREJUDICE

We thank you for your email dated 20th January 2022.

We have our client's instructions to reject your offer and counter propose a global sum of \$446,350.00 for damages inclusive of cost and disbursement.

Kindly revert with your client's instructions soonest.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

PLEASE NOTE : This message is intended only for the use of the individual or entity to whom it is addressed and may contain information that is privileged and/or confidential. If you are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify the sender immediately by return email and delete the original message. Thank you.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 20 January 2022 4:44 pm
To: yenleng.phua@ksteoptr.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Without Prejudice

Dear Yen Leng,

We refer to your email below.

We reviewed the matter, and are prepare to counter-propose at global \$22,500.00(all-in) for your client's claim.

Please confirm acceptance.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Thursday, January 20, 2022 3:41 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Kah Leong,

We thank you for your email dated 11th January 2022.

We have our client's instructions to reject your offer and counter propose as follows:

Cost of Repair - \$43,500.00
Loss of Use(\$150 x 6 days) - \$900.00
Survey Report - \$1,080.00
LTA - \$7.49 (receipt as attached)
Costs - \$909.50
Total - \$46,396.99

Looking forward to your favourable reply.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

PLEASE NOTE : This message is intended only for the use of the individual or entity to whom it is addressed and may contain information that is privileged and/or confidential. If you are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify the sender immediately by return email and delete the original message. Thank you.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 11 January 2022 5:29 pm
To: Phua Yen Leng <yenleng.phua@ksteoptr.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Your ref: TKSJ/Y582-ACC-45440.21/yl Our ref: SNM21D205974/C02/tankl

Without Prejudice

Dear Sirs/Mdm,

We refer to your letter dated 30.12.2021.

Strictly without admission of liability basis, we offer to settle your client's claim as follows:

Cost of Repair - \$18,000.00
Loss of Use(\$150 x 4 days) - \$600.00
Survey Report - \$1,080.00
LTA - \$7.49 (Subject to proof)
Costs - \$350.00
Total - \$20,037.49

Please confirm acceptance.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.