Meng Yan

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 11 March 2022 12:02 PM **To:** Admin A; Summer Lee (LKK Auto)

Subject: FW: SNM22D201680/C02/GBF6339D/CHEESC / FW: SJU2043J & GBF6339D - NOTICE

TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Attachments: 11032022092618.pdf

Hi All

Please conduct pre repair survey by Adrian Ling.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: Chin Hui Xin <huixin@n51.com.sg> Sent: Friday, March 11, 2022 9:53 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D201680/C02/GBF6339D/CHEESC / FW: SJU2043J & GBF6339D - NOTICE TO INSURER TO CONDUCT

PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards, Melody Chin N-51 Automotive Pte Ltd TWINCAR Automotive Pte Ltd

Direct line: 6932 4863

Office : 6842 0051 Fax : 6741 0510

www.n51.com.sg









On Thu, Mar 10, 2022 at 11:39 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Melody

We refer to your email of 10/03/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
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Thanks and Best Regards
Chee So Chow
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 F: (65) 6222 5879
Email: claimsdept@sg.cntaiping.com
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Thursday, March 10, 2022 4:24 PM To: Chin Hui Xin < huixin@n51.com.sg >; Chee So Chow < sochow.chee@sg.cntaiping.com > Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: O/R: SNM22D201680/C02/GBF6339D/CHEESC / FW: SJU2043J & GBF6339D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
Without Prejudice
Dear So Chow,
Please conduct PRS for SJU2043J. (OUR INSURED HAS YET TO FILED SAS REPORT)
Note: officer in charge Chee So Chow 63896176.
NOTICE:
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Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175
W: <u>www.sg.cntaiping.com</u> FB: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping SG
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any copies of it thereafter.
From: Chin Hui Xin <huixin@n51.com.sg></huixin@n51.com.sg>
Sent: Thursday, 10 March 2022 2:56 pm
To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: SJU2043J & GBF6339D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Dear Sir / Madam,
As per above subject.
Please refer to attachment and:-
Kindly propose / provide your 10 surveyors.
Thank you 😩
Regards,
$oldsymbol{\cup}$

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg







