

Meng Yan

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 11 March 2022 10:55 AM
To: raymond@bhh.com.sg; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Irene Tay
Subject: RE: SNM22D201659/C02/GBH9271J/TAYHP / FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

The officer in charge, Ms. Irene Tay will revert you on liability.

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

OIC – Irene Tay

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Friday, 11 March 2022 9:53 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM22D201659/C02/GBH9271J/TAYHP / FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

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Dear Cecilia,

Thank you for your email.

Please arrange Marcus Chua of LKK for the pre-repair survey.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 11 March 2022 9:44 AM

To: raymond@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM22D201659/C02/GBH9271J/TAYHP / FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

Without Prejudice

Our reference: SNM22D201659/C02/GBH9271J/TAYHP

Your reference: FBB5000H

Dear Sirs,

We refer to your email of 10/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 March 2022 9:41 am

To: raymond@bhh.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201659/C02/GBH9271J/TAYHP / FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for FBB5000H.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Friday, 11 March 2022 9:28 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201659/C02/ FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

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Dear Boon Sen,

Our client has confirmed is at night, we will amend the time of accident and resend you the GIA Report.

Apologies for the inconvenience caused.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969



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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 March 2022 9:22 AM

To: 'Raymond' <raymond@bhh.com.sg>

Subject: O/R: SNM22D201659/C02/ FW: Accident Involving FBB5000H & GBH9271J on 08/03/2022

Importance: High

Without Prejudice

Dear Sir,

Our insured timing state 615pm. Instead of your client 6 plus am. Pls check with your client and confirm accident timing, if needed, pls amend accident timing for your client.

We await your earliest update on timing to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Thursday, 10 March 2022 6:05 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident Involving FBB5000H & GBH9271J on 08/03/2022

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Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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