

Shiau Chan (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, 15 March 2022 3:37 PM
To: Shiau Chan (LKKAuto); SUR
Cc: WONG JOSEPHINE
Subject: RE: SKW6366D - OD CLAIM / M11D14872203

Dear Shiau Chan,

Kindly proceed to authorize repair upto S\$22,310.61.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 15 March 2022 12:23 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SKW6366D - OD CLAIM

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice of SKW 6366D.
We have not authorise repair.

Kindly advise on authorisation and claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 March 2022 10:40 AM

To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>; 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: SKW6366D - OD CLAIM

Dear Chee Han,

Noted with thanks.

We will arrange survey today.

Dear Josephine,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>

Sent: Monday, 14 March, 2022 9:24 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; sur@lkkauto.com; assignments@lkkauto.com

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: SKW6366D - OD CLAIM

Dear LKK,

Please arrange for vehicle survey , vehicle in.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Friday, 11 March 2022 2:05 pm
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: Go Chee Han <cheehan.go@cyclecarriage.com.sg>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SKW6366D - OD CLAIM
Importance: High

This email was sent from outside of your organisation

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD Excess is \$800

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong
Executive
Claims

United Overseas Insurance Limited
146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Thursday, 10 March 2022 6:32 PM

To: LEE KATIE <katielee@uoi.com.sg>
Cc: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: SKW6366D - OD CLAIM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly refer arrange for vehicle survey. (Vehicle in)

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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