

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 23 May 2022 1:04 PM
To: Bazlin Ahmad; Frederick Chua
Cc: CS A Team; Wu Tzu Ying; Subramanian Kasi; Alvin Tan; Kiam Meng Tan; Susan Koh
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMB 5063X** (net of excess \$50,000.00) plus GST (if any).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please note that they authorise OD repairs at \$97,287.96 any thing exceeding this amount has to take approval again. (net of excess \$50,000.00) plus GST (if any)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, 5 May 2022 4:03 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Frederick Chua <Frederick.Chua@towertransit.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>

Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi Denise

Attached is what we got from One Motoring.
Hope it helps.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims
Office +65 6248 0987 | Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, May 5, 2022 2:16 PM
To: Frederick Chua <Frederick.Chua@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Dear Frederick,

Please request from LTA.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Frederick Chua <Frederick.Chua@towertransit.sg>
Sent: Thursday, 5 May 2022 1:55 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi Denise,

Bus is under LTA property. Tower Transit did not purchase the bus.

Best Regards,

Frederick Chua
Workshop Planning, Manager

Handphone: +65 9073 6389

Email: frederick.chua@towertransit.sg



Tower Transit Singapore Pte Ltd
310 Mandai Road, Mandai Bus Depot, Singapore 779404
Registration number 201419417K
www.towertransit.sg



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 5 May 2022 1:16 pm

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>

Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Hi,

Is the purchase invoice for the bus ready?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Saturday, 30 April 2022 9:34 am

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>

Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi,

I meant by the purchase invoice of the bus.

We need know the book value

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 29 Apr 2022, at 11:51 PM, Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg> wrote:

Hi Denise

You meant the purchase invoice for the parts?

We bought all our parts in bulk and store them in our storage hence we do not have individual invoices.

I believe Rasul is fully aware of this as he has never asked me for any purchase invoice.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office [+65 6248 0987](tel:+6562480987) | Mobile [+65 9199 0025](tel:+6591990025)

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, April 29, 2022 1:44 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; CS A Team <cs-a@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Dear Bazlin,

Rasul is reviewing the estimate, can forward me the purchase invoice of this bus

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 28 April 2022 11:03 am
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>
Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Dear Denise
Please find attached estimate.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, April 26, 2022 11:51 AM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Dear All,

Would like to follow up on the estimate?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 7 April 2022 3:52 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>; Frederick Chua <Frederick.Chua@towertransit.sg>; motor_claims@msfirstcapital.com.sg <motor_claims@msfirstcapital.com.sg>
Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Dear Denise

The damages are quite extensive, appreciate if you could give us some time to finalise and the estimate right.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
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From: Frederick Chua <Frederick.Chua@towertransit.sg>

Sent: Thursday, April 7, 2022 11:53 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>

Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi,

My Bosses are going through the estimates and will have a total one by end of the week.

Best Regards,

Frederick Chua

Workshop Planning, Manager

Handphone: +65 9073 6389

Email: frederick.chua@towertransit.sg



Tower Transit Singapore Pte Ltd
310 Mandai Road, Mandai Bus Depot, Singapore 779404
Registration number 201419417K
www.towertransit.sg



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 7 April 2022 11:28 am
To: Frederick Chua <Frederick.Chua@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Hi,

is the estimate ready?

Meanwhile, can forward me the purchase invoice of this bus

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 4 April 2022 9:29 am
To: Frederick Chua <Frederick.Chua@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi,

is the estimate ready?

Meanwhile, can forward me the purchase invoice of this bus

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Frederick Chua <Frederick.Chua@towertransit.sg>

Sent: Wednesday, 23 March 2022 1:22 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@aig.com>

Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi Sir,

ADL will be sending us their part pricing by end of the week.

From there, we will know what will be the actual cost for all the repairs.

Best Regards,

Frederick Chua

Workshop Planning, Manager

Handphone: +65 9073 6389

Email: frederick.chua@towertransit.sg



Tower Transit Singapore Pte Ltd
310 Mandai Road, Mandai Bus Depot, Singapore 779404
Registration number 201419417K
www.towertransit.sg



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, March 23, 2022 1:09:00 PM
To: Frederick Chua <Frederick.Chua@towertransit.sg>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: Re: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Hi,

Estimate still not done?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Frederick Chua <Frederick.Chua@towertransit.sg>
Sent: Friday, 18 March 2022 12:43 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi Sir,

We are still waiting for the parts estimate to be finalised.

Best Regards,

Frederick Chua
Workshop Planning, Manager

Handphone: +65 9073 6389

Email: frederick.chua@towertransit.sg



Tower Transit Singapore Pte Ltd
310 Mandai Road, Mandai Bus Depot, Singapore 779404
Registration number 201419417K
www.towertransit.sg



From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 18 March 2022 11:20 am

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>;

Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam

Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@aig.com>

Subject: RE: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

[EXTERNAL EMAIL]

Hi Bazlin,

Would like to check if the estimate is ready?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]
Sent: Thursday, March 10, 2022 4:39 PM
To: Admin A <admin-a@lkkauto.com>; Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: D22000550MFBP/TT/EL OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Thursday, 10 March 2022 3:52 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Alvin Tan <Alvin.tan@towertransit.sg>; Frederick Chua <Frederick.Chua@towertransit.sg>; Kiam Meng Tan <KiamMeng.Tan@towertransit.sg>; Susan Koh <susan_koh@ajg.com>
Subject: OD CLAIM SURVEY FOR ACCIDENT INVOLVING SMB5063X AND YP5047C & XD2383B

Hi Esther

Kindly arrange for OD Survey for SMB5063X.

Engineering department estimated the parts price will be around \$85K excluding labour & spray painting.

We are still waiting for supplier to forward us the parts prices as some parts are out of stock.

Appreciate if you could arrange for surveyor to take photos of the bus first and when the exact part price is ready, we will forward your surveyor the prices.

SMB5063X current location is at :

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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