

# SM AUTOMOTIVE

Our Ref : SMJ4906D  
Your Ref : SJL647C  
Date : 01<sup>st</sup> Apr 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SMJ4906D & SJL647C AT AYE TOWARDS TUAS BEFORE CLEMENTI  
ON 09.03.2022 @ 18:40HRS**

We are instructed by **PEH YU LIANG EDEN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SMJ4906D** was damaged by vehicle **SJL647C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 13,800.00
2) Loss of Use for 12 days (10 + 2 weekends)	\$ 1,440.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 15,242.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 15,242.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

09.03.2022 @ 1840hrs

Involving Vehicles

SMJ4906D & SJL647C

Along

Aye towards Tuas before Clementi

I/We, the registered owner/driver of vehicle registration no: SMJ4906D  
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Peh Yu Liang Eden

NRIC No.:

S96322977

Date:

10.03.2022

**WITHOUT PREJUDICE to:**  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00171162101 Claim No : SNM22D201687/C02/SJL647C/TANCHC

Claimant : PEH YU LIANG EDEN

Amount : **S\$14,522.00**  
SINGAPORE DOLLARS FOURTEEN THOUSAND FIVE HUNDRED TWENTY TWO  
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ4906D

Insured Vehicle No. : SJL647C

Date of Loss : 09/03/2022

Place of Accident : AYE TOWARDS TUAS BEFORE CLEMENTI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WONG WAI LI

Driver Name : WONG WAI LI

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	13,800.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	720.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 14,522.00</b>

Claimant Name: Peh Yu Liang Eden

NRIC No : S9632297F

Signature : 

Date : 20.09.2022

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

## INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: PEH YU LIANG EDEN

Invoice No : SMP2204-0053

Date : 1-Apr-22

Date of Accident : 9-Mar-22

Vehicle No. : SMJ4906D

Model Type : KIA CERATO

Descriptions		Amount
Lump Sum Repair Cost		13,800.00
Total		: 13,800.00

(SGD) Dollars: THIRTEEN THOUSAND AND EIGHT HUNDRED ONLY



## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SJL647C

Date of Accident

09/03/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **26/08/2021 - 25/08/2022**Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**Requested Date ..... **10/03/2022 14:45**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 19 May 2022 2:03 pm  
**To:** RYANWONG7777@GMAIL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SJL 647C / SMJ 4906D / OTHERS ON 09/03/2022

Our Ref: CC6/CTI22002279/Aga3

19 MAY 2022

**WONG WAI LI**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJL 647C / SMJ 4906D / OTHERS ON 09/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*





## Hsiao Tong (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 13 September 2022 2:52 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/Aga3q2) on 09/03/2022

[Strictly Confidential]

Hi Mei Kwan,

Please proceed as proposed and settle in breakdown basic.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 13 September 2022 2:20 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/Aga3q2) on 09/03/2022

[Strictly Confidential]

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Your ref : **SNM22D201687**

Our ref : [CC6/CTI22002279/Aga3q2](#)

Dear Sirs/Madam,



**ACCIDENT INVOLVING SJL 647C (OI) & SMJ 4906D (TP) ON 09/03/2022**

We refer to the above matter.

**Kindly let us have your approval/instruction please.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Friday, 26 August 2022 10:44 AM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

Your ref : **SNM22D201687**

Our ref : CC6/CTI22002279/ga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJL 647C (OI) & SMJ 4906D (TP) ON 09/03/2022**

We refer to the above matter.

It is a chain collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **SM AUTOMOTIVE**" at **\$14,522.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$35,802.38	\$13,800.00
2. Loss of Use (12days x \$180.00)	\$ 120.00	\$ 720.00 (12days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$35,924.38	<b><u>\$14,522.00</u></b>

\*\*10 days recommendation for repair + 2 weekends = 12 days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 11 March 2022 3:07 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insured's SAS for your necessary action.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 11 March 2022 9:24 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D201687/C02/SJL647C/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 10 March 2022 8:17 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**