Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 September 2022 6:25 PM

To: sm automotive Cc: Admin A; CS A Team

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF:

CC6/CTI22002279/Aga3

Attachments: DV_SMJ4906D.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 13 September 2022 4:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Tong Tong

We accepted your offer of \$14,522, kindly send us the DV for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, September 13, 2022 3:33 PM

To: sm automotive < sm_automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 13,800.00	
2. Loss of Use (12days x \$60.00)	\$	720.00
3. LTA/GIA Search Fee	\$	2.00
Total	\$ 14,522.00	

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Tuesday, 13 September 2022 1:24 PM **To:** Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice - gentle reminder

Hi all

Kindly advise who is the officer in-charge of this claim?

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, September 8, 2022 11:47 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi all

Kindly advise who is the officer in-charge of this claim?

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Tuesday, September 6, 2022 3:09 PM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, August 26, 2022 1:13 PM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Friday, August 26, 2022 11:11 AM

To: sm automotive <sm automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

Content well noted. They are processing it and will pass back to me in the soonest for me to seek quantum.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: sm automotive < sm automotive@hotmail.com>

Sent: Friday, 26 August 2022 10:38 am

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

You may double check with your colleague who is generating a report whether to submit or not?

We will email CHINA to get them expedited the mandate approval, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>

Sent: Friday, August 26, 2022 9:04 AM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We are currently generating mandate report.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: sm automotive < sm_automotive@hotmail.com >

Sent: Thursday, 25 August 2022 10:22 am

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, August 4, 2022 11:51 AM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly expedite the generating report process as it has been dragged for 4 months+ as we submitted LOD to your good office on 01.04.2022.

Our client had a chase at our end, your understanding is much appreciated.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Thursday, August 4, 2022 11:32 AM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without prejudice

Hi sukyi,

Still in the process of generating report.

Will send chaser again.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: <u>CeciliaChong@lkkauto.com</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, 4 August 2022 10:40 am

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, July 21, 2022 10:02 AM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Thursday, July 21, 2022 9:53 AM

To: sm automotive <sm automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We are currently generating mandate report.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: <u>CeciliaChong@lkkauto.com</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, 21 July 2022 9:52 am

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly update us the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com >

Sent: Friday, June 24, 2022 11:52 AM

To: Cecilia Chong (LKK Auto) < ceciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your reply with an update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Friday, June 24, 2022 11:44 AM

To: sm automotive <sm automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We are currently generating mandate report

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 23 June 2022 10:16 AM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly update us on the status and revert as month end is in the corner and I have to prepare a month end report for my boss.

Your understanding is much appreciated.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm_automotive@hotmail.com>

Sent: Thursday, June 16, 2022 10:40 AM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your reply and update.

Kindly expedite for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Thursday, June 16, 2022 10:09 AM

To: sm automotive < sm_automotive@hotmail.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without prejudice

Hi Sukyi,

We are in the midst of generating mandate report.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com|</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: sm automotive <<u>sm_automotive@hotmail.com</u>>

Sent: Thursday, 16 June 2022 9:58 am

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm_automotive@hotmail.com >

Sent: Thursday, June 2, 2022 11:30 AM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com">CeciliaChong@lkkauto.com; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your email and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Thursday, June 2, 2022 10:51 AM

To: sm automotive <sm automotive@hotmail.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We are in the process of generating mandate report.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: sm automotive < <u>sm automotive@hotmail.com</u>>

Sent: Thursday, 2 June 2022 9:53 am

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, May 19, 2022 2:09 PM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Thursday, May 19, 2022 2:04 PM

To: sm automotive < sm automotive@hotmail.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We are currently in the process of generating mandate report.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: sm automotive < <u>sm_automotive@hotmail.com</u>>

Sent: Thursday, 19 May 2022 10:00 am

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Kindly update us on the status of this claim.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, May 12, 2022 10:07 AM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice - gentle reminder

Hi Cecilia

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, April 21, 2022 4:42 PM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Thursday, April 21, 2022 3:46 PM

To: sm automotive < sm automotive@hotmail.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We will check and get back to you. As we have to clear OI first.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com|</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 21 April 2022 2:28 pm

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Please advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Friday, April 1, 2022 4:33 PM

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com;

Cc: Admin A <admin-a@lkkauto.com>

Subject: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Thanks for your email and update.

We will gently remind him and kindly follow up at your end as well, thanks.

Regards,
Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Sent: Friday, April 1, 2022 3:46 PM

To: sm automotive < sm automotive@hotmail.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

WITHOUT PREJUDICE

Hi Sukyi,

We have yet to receive the final estimate list from him.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: sm automotive < <u>sm automotive@hotmail.com</u>>

Sent: Friday, 1 April 2022 3:40 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Without Prejudice

Hi Cecilia

Please advise did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, April 1, 2022 2:46 PM

To: sm automotive < < automotive@hotmail.com >; Cecilia Chong (LKK Auto) < < colliaChong@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022 *** LKK REF: CC6/CTI22002279/Aga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: sm automotive < <u>sm_automotive@hotmail.com</u>>

Sent: Friday, 1 April, 2022 11:23 AM **To:** Admin A <admin-a@lkkauto.com>

Subject: SMJ4906D CLAIMING AGAINST SJL647C DOA 09.03.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: <u>6741 7276</u>