

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 2:52 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/Aga3q2) on 09/03/2022

[Strictly Confidential]

Hi Mei Kwan,

Please proceed as proposed and settle in breakdown basic.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 13 September 2022 2:20 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/Aga3q2) on 09/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D201687**

Our ref : [CC6/CTI22002279/Aga3q2](#)

Dear Sirs/Madam,

ACCIDENT INVOLVING SJL 647C (OI) & SMJ 4906D (TP) ON 09/03/2022

We refer to the above matter.

Kindly let us have your approval/instruction please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 26 August 2022 10:44 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

Your ref : **SNM22D201687**

Our ref : CC6/CTI22002279/ga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJL 647C (OI) & SMJ 4906D (TP) ON 09/03/2022

We refer to the above matter.

It is a chain collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **SM AUTOMOTIVE**" at **\$14,522.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$35,802.38	\$13,800.00
2. Loss of Use (12days x \$180.00)	\$ 120.00	\$ 720.00 (12days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$35,924.38	<u>\$14,522.00</u>

**10 days recommendation for repair + 2 weekends = 12 days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 11 March 2022 3:07 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insured's SAS for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 March 2022 9:24 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201687/C02/SJL647C/TANCHC / FW: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D201687/C02/SJL647C/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either

in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 10 March 2022 8:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJL647C (OI : CTI - TBA) AND SMJ4906D (TP : LKK REF - CC6/CTI22002279/ga3) on 09/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."