

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 10 March, 2022 2:48 PM
To: Kai Motor; assignments@lkkauto.com; Admin A
Subject: RE: OUR REF: SNM22D201613/C02/PC1903H/TAYHP & YOUR REF: SFP5906Z, TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with KAI MOTOR to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kai Motor <kaimotor@gmail.com>
Sent: Thursday, 10 March 2022 1:28 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201613/C02/PC1903H/TAYHP & YOUR REF: SFP5906Z, TO CONDUCT PRS

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Dear Irene,

Thank you for your reply email.

Kindly be informed that we select surveyor No. Adrian Ling (LKK) for pre-repair survey.

Thank you.

With regards,

Wendy

On Thu, 10 Mar 2022 at 11:56, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 March 2022 3:09 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; kaimotor@gmail.com

Subject: OUR REF: SNM22D201613/C02/PC1903H/TAYHP & YOUR REF: SFP5906Z, TO CONDUCT PRS

Without Prejudice
via email only

Dear Irene

Please refer to the below email.

Please **conduct PRS SFP5906Z** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

kindly quote our claim reference number when replying

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made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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Taiping SG

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From: Kai Motor <kaimotor@gmail.com>
Sent: Wednesday, March 9, 2022 10:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; claimsdept@ag.cntaiping.com
Subject: ACCIDENT INVOLVING VEHICLE TOYOTA PICNIC SFP 5906 Z And PC 1903 H on
04/03/2022 @ 17:15PM.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

KAI MOTOR TRADING
BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX:67437591
[E-mail : kaimotor@gmail.com](mailto:kaimotor@gmail.com)
REG NO: 44223100L

Date : 09/03/2022

Attn: The Motor Claims Department
Your Insured veh no : PC1903H

WITHOUT PREJUDICE
(By Email Only)

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 AXA Tower

Spring Leaf Tower
Singapore 079909
Tel : 6389 6111

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE TOYOTA PICNIC SFP 5906 Z And PC 1903 H on 04/03/2022 @ 17:15PM.

We are writing on behalf of **MR. TAN HENG KOK** the registered owner of SFP 5906 Z which was involved on the above mentioned accident between PC 1903 H.

Investigation reveals that the motor vehicle number PC 1903 H was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number PC 1903 H. Therefore, our client is holding you liable for the repair costs and consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SFP 5906 Z for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and will be forward to you for reimbursement.

Yours faithfully,

—

Have a nice day with thanks.
祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

—

Have a nice day with thanks.
祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006