

Meng Yan

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 10 March 2022 11:07 AM
To: ppemclaims@gmail.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201673/C02/GBC6625T/LEEPG & YOUR REF: GBH6962T, TO CONDUCT PRS AND REVERT LIABILITY
Attachments: GBH6962T SAS.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email. We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Thursday, 10 March 2022 10:13 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Dear Cecilia

Please arrange LKK Steve.

Meanwhile, do advise on the liability.

Best Regards,

Andrew Goh

Motor Claims Officer

Tel: +65 8183 2078

Email: andrew.goh@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

37 Loyang Way, Singapore 508734

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

PAN PACIFIC VAN & TRUCK LEASING PTE LTD

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

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Singapore 508734

www.PanPacificLeasing.com.sg

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 10 March 2022 10:05 AM

To: ppemclaims@gmail.com

Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201673/C02/GBC6625T/LEEPG & YOUR REF: GBH6962T, TO CONDUCT PRS AND REVERT LIABILITY

Without Prejudice

Our reference: **SNM22D201673/C02/GBC6625T/LEEPG**

Your reference: **GBH6962T**

Dear Sirs,

We refer to your email of 09/03/2022. Please let us have the repair estimate and accident scene photos/video/Police Investigation Result.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 March 2022 9:27 am

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; ppemclaims@gmail.com

Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg

Subject: OUR REF: SNM22D201673/C02/GBC6625T/LEEPG & YOUR REF: GBH6962T, TO CONDUCT PRS AND REVERT LIABILITY

Without Prejudice
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS GBH6962T AND REVERT LIABILITY** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Wednesday, March 9, 2022 5:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg

Subject: SURVEY INVITATION for accident on 08/03/2022 at JLN ANAK BUKIT involving GBH6962T & GBC6625T

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Dear Claim Officer,

We refer to the above matter. (DOA 08/03/2022)

We are the appointed repair workshop of vehicle no. **GBH6962T**.

We understand that you are the insurer of vehicle no. **GBC6625T**.

The owner of the vehicle no. **GBH6962T** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Andrew H/P: 8183 2078

Please advise on the liability.

Best Regards,

Andrew Goh

Motor Claims Officer

Tel: +65 8183 2078

Email: andrew.goh@panpacificleasing.com.sg

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