

Meng Yan (LKK Auto)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 8 March, 2022 11:27 AM
To: assignments; SUR
Subject: FW: ACCIDENT INVOLVING METAL GATE AT PHILIPS ELECTRONICS AT LORONG 1 TOA PAYOH | Lonpac claim ref : 15/16/18/LL00/003322 | DOA : 10/05/2016
Attachments: CCTV Footage.3gpp; RightmenSecurity - IncidentReport dated 19-7-2016.pdf; Satwant&Associates SS.7.54.2016_2017Dec7.pdf; PD.026.2022.pdf

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHEW SHIN LING <SLCHEW@lonpac.com>
Sent: Tuesday, 8 March 2022 7:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ACCIDENT INVOLVING METAL GATE AT PHILIPS ELECTRONICS AT LORONG 1 TOA PAYOH | Lonpac claim ref : 15/16/18/LL00/003322 | DOA : 10/05/2016

Lonpac External - Confidential

Part 2 of 2.

Should you have further questions, please do not hesitate to contact me.

Thank you.

Best regards,

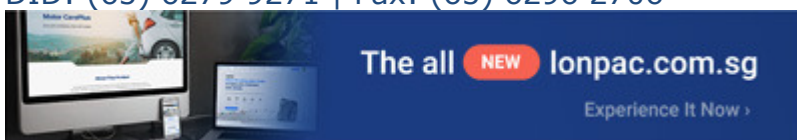
Ms. Chew Shin Ling

Claims Department

Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: (65) 6279 9271 | Fax: (65) 6296 2706



In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW SHIN LING

Sent: Tuesday, 8 March 2022 7:48 am

To: chewht@lkkauto.com

Cc: NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

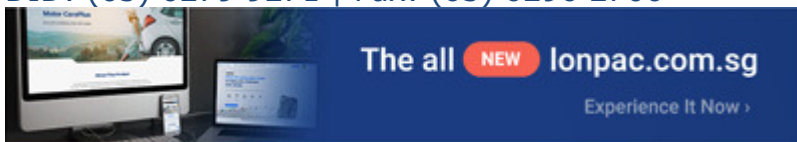
Subject: FW: ACCIDENT INVOLVING METAL GATE AT PHILIPS ELECTRONICS AT LORONG 1 TOA PAYOH | Lonpac claim
ref : 15/16/18/LL00/003322 | DOA : 10/05/2016

Lonpac External - Confidential

Re-send due to file size.

This is Part 1 of 2.

Best regards,
Ms. Chew Shin Ling
Claims Department
Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: (65) 6279 9271 | Fax: (65) 6296 2706



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From: CHEW SHIN LING

Sent: Tuesday, 8 March 2022 7:43 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: FW: ACCIDENT INVOLVING METAL GATE AT PHILIPS ELECTRONICS AT LORONG 1 TOA PAYOH | Lonpac claim
ref : 15/16/18/LL00/003322 | DOA : 10/05/2016

Lonpac External - Confidential

Good morning Hsiao Tong,

Hope this finds you well.

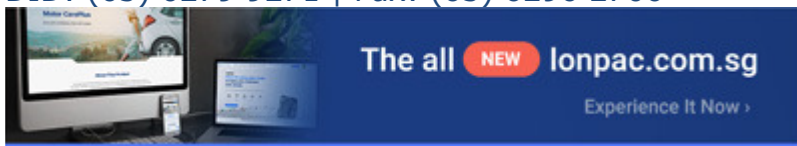
This is a liability claim, in which third party is claiming against our Insured.

Kindly arrange a paper survey on third party vehicle GBC 4920D – the supporting documents are attached for your kind attention.

We look forward to hearing from you soon.

Thank you and have a nice day.

Best regards,
Ms. Chew Shin Ling
Claims Department
Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: (65) 6279 9271 | Fax: (65) 6296 2706



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From: CHEW SHIN LING

Sent: Monday, 7 March 2022 10:41 am

To: assignments@lkkauto.com

Cc: NM_Claim_SG <nm_claim@lonpac.com>

Subject: ACCIDENT INVOLVING METAL GATE AT PHILIPS ELECTRONICS AT LORONG 1 TOA PAYOH | Lonpac claim ref : 15/16/18/LL00/003322 | DOA : 10/05/2016

Lonpac External - Confidential

Dear Sir/Madam,

We refer to the above subject matter.

Our Insured is the security guard operating the metal gate at material time. Third party vehicle GBC 4920D is now claiming for property damages.

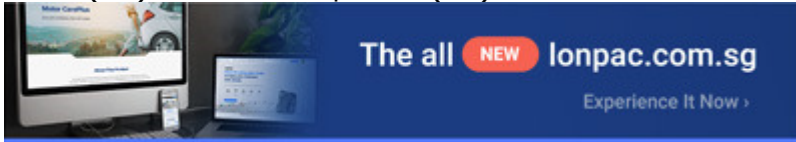
Please find relevant documents and video footage of accident attached for your kind attention.

Appreciate if you could do a paper survey and let us have your advice soonest.

Kindly note that this is a not a motor claim. Should you have further queries, please do not hesitate to contact the undersigned.

Thank you.

Best regards,
Ms. Chew Shin Ling
Claims Department
Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: (65) 6279 9271 | Fax: (65) 6296 2706



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