

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 10 March 2022 11:29 AM
To: 'Melody Teoh'; 'SUR'; 'assignments'
Subject: RE: PRS ASSIGNMENT - GBG5822B / TP CLAIMS AGAINST SMU9981U / DOA: 02/03/2022 // EQ REF: DM22HO00323/MT

Dear Melody,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Thursday, 10 March, 2022 10:52 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: PRS ASSIGNMENT - GBG5822B / TP CLAIMS AGAINST SMU9981U / DOA: 02/03/2022 // EQ REF: DM22HO00323/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsur

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Melody Teoh

Sent: Thursday, March 10, 2022 10:50 AM

To: 'PatrickTia@sparkcarcare.com' <PatrickTia@sparkcarcare.com>

Cc: 'Rohani Binte Mustafa' <RohaniM@sparkcarcare.com>; 'Ngo Toh Wee' <Ngotw@sparkcarcare.com>; 'Brenda Ng Lay Hong' <BrendaNg@sparkcarcare.com>; 'Kristy Tay Siew Hwa' <kristytay@sparkcarcare.com>

Subject: RE: EQ REF: DM22HO00323/MT - GBG5822B / TP CLAIMS AGAINST SMU9981U / DOA: 02/03/2022 / SURVEY AND LIABILITY CHECK

WITHOUT PREJUDICE

Dear Patrick,

We acknowledge receipt of your email dated on 09.03.2022.

We welcome direct settlement.

We will be appointing our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey. Please let us have

****ALL LOD PLEASE EMAIL TO MOTORCLAIMS@eqinsurance.com.sg**

Thank you.

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From: motor claims

Sent: Wednesday, March 9, 2022 9:06 PM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: FW: EQ REF: DM22HO00323/MT - GBG5822B / TP CLAIMS AGAINST SMU9981U / DOA: 02/03/2022 / SURVEY AND LIABILITY CHECK

From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>

Sent: Wednesday, March 9, 2022 5:53 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>

Subject: GBG5822B/ TP CLAIMS AGAINSTSMU9981U/DOA02/03/2022 / SURVEY AND LIABILITY CHECK

Dear Claim,

Kindly refer to SAS attached revert liability soonest.

To arrange for survey

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.Sparkcarcare.com

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