

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 21 April 2022 3:42 PM
To: 'Chee So Chow'; SUR
Subject: RE: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (sj), TO CONDUCT PRS
Attachments: SFB325G IA.pdf

Dear Ms Chee,

Re-send.

Enclosed herewith preliminary advice of SFB 325G.

Kindly assist to create claim in Merimen System.

The make & model is RENAULT FLUENCE 1.5 DCI 110 A/T.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 10 March 2022 11:13 AM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (sj), TO CONDUCT PRS

Dear So Chow,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 10 March, 2022 10:02 AM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (sj), TO CONDUCT PRS

Hi Team

Please arrange pre repair survey by **Marcus Chua**.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Thursday, March 10, 2022 9:31 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (sj), TO CONDUCT PRS

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Our Ref: T132.117009.22 (sj)
Your Ref: SNM22D201653/C02/SMQ8124E/CHEESC

10 March 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SFB 325 G & SMQ 8124 E & SMA 5961 J ON 08 MARCH 2022 ALONG EAST COAST PARKWAY TOWARDS CITY AT ABOUT 0900 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 10 March 2022 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus Chua from LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Tick Hai Motor And Welding Services
1 Kaki Bukit Avenue 6
#01-54 Autobay @ Kaki Bukit

Contact Person:

Connie

6842-9089

FOR SURVEYOR	
Please initial here after completion of pre-repair inspection.	
Thank you	
1 st Survey on _____	:
Appointed surveyor (Name & Signature)	
2 nd Survey on _____	:
Appointed surveyor (Name & Signature)	
3 rd Survey on _____	:
Appointed Surveyor (Name & signature)	

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
 Assistant Secretary
 Vision Law LLC
 133 New Bridge Road
 #18-01/02 Chinatown Point
 Singapore 059413
 Tel: 6534-2811 Fax: 6535-6802

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Thursday, 10 March, 2022 8:28 AM

To: jeromesoh@visionlawllc.com

Subject: RE: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (s.j), TO CONDUCT PRS

Dear Jerome

We refer to your email of 07/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, March 9, 2022 2:57 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; jeromesoh@visionlawllc.com
Subject: OUR REF: SNM22D201653/C02/SMQ8124E/CHEESC & YOUR REF: T132.SFB325G.22 (sj), TO CONDUCT PRS

Without Prejudice
via email only

Dear So Chow

Please refer to the below email.

Please **conduct PRS SFB325G** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Wednesday, 9 March 2022 2:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: Pre-Repair Survey on ACCIDENT INVOLVING SFB 325 G & SMQ 8124 E & SMA 5961 J ON 08 MARCH 2022 ALONG EAST COAST PARKWAY TOWARDS CITY AT ABOUT 0900 HOURS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: T132.SFB325G.22 (sj)
Your Ref: **SMQ 8124 E**

09 March 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SFB 325 G & SMQ 8124 E & SMA 5961 J ON 08 MARCH 2022 ALONG EAST COAST PARKWAY TOWARDS CITY AT ABOUT 0900 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Ramdan Bin Mohd Pawi to notify you of a road traffic accident on **08 MARCH 2022** at about **0900 HOURS** at/along **EAST COAST PARKWAY TOWARDS CITY** involving our client's vehicle registration number **SFB 325 G** and vehicle registration number **SMQ 8124 E** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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