



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer NEO Jen Nee
NRIC Sxxxx9416 insured of vehicle EC91 L against
your insured vehicle number SMZ3127H (FX)

On the accident dated on 09/03/2022 (ddmmYYYY) along
CTE Slip Rd to Star Boundary Rd and Upper Serangoon Rd

Dated this 10 (day) of 03 (month) 20 22.



Volkswagen Group Singapore
247 Alexandra Road
Singapore 159934
DID: 63057176/63057299
HP: 92361399
charmaine.kong@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
EQ INSURANCE COMPANY LIMITED
5 Maxwell Road, #17-00
Tower Block, MND Complex
Singapore 069110

Customer Details:
Ms.
NEO
JEN NEE
587 ANG MO KIO AVENUE 3
#03-3007
Singapore 560587

Document no.
Document date 09-03-2022
Customer no. 5211043754
Customer GST-ID 197800490N
Dealer 30001
Job order number 2022007307/ 1
Job order date 09-03-2022
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
EC91L	AD13PYC1	31-05-2019	WVGZZZ5NZJW973963	Tiguan Comfortline EQP 1.4 TSI 110kW DSG	3,123

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
5NA807421 GRU	Cover For Bumper Primed REAR BUMPER	1	pcs.	1,492.76	#1	1,492.76	1,597.25
5NA807521 9B9	Spoiler Satin Black	1	pcs.	304.02	#1	304.02	325.30
WHT005263	Rivet	4	pcs.	1.32	#1	5.28	5.65
5NA919491	Sensor Bracket	1	pcs.	14.17	#1	14.17	15.16
5NA919491A	Sensor Bracket	1	pcs.	14.17	#1	14.17	15.16
5NA919492A	Sensor Bracket	1	pcs.	14.17	#1	14.17	15.16
5NA919492	Sensor Bracket	1	pcs.	14.17	#1	14.17	15.16
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	85.80	#1	85.80	91.81
D 822150A1	Bonding Agent For Plastic	1	pcs.	68.71	#1	68.71	73.52
5NA807305A	Bumper REINFORCEMENT	1	pcs.	678.70	#1	678.70	726.21
5NA807863	Attachment Strip BUMPER CENTRE BRACKET	1	pcs.	69.19	#1	69.19	74.03
5NA807393	Guide Piece LHR BUMPER SIDE BRACKET	1	pcs.	43.76	#1	43.76	46.82
5NA807394	Guide Piece RHR BUMPER SIDE BRACKET	1	pcs.	43.76	#1	43.76	46.82
5NA807393A	Guide Piece LHR BUMPER INNER BRACKET	1	pcs.	43.76	#1	43.76	46.82
5NA807394A	Guide Piece RHR BUMPER INNER BRACKET	1	pcs.	43.76	#1	43.76	46.82
5NA827025M	Rear Trunk Lid	1	pcs.	2,804.91	#1	2,804.91	3,001.25
5NA853687 2ZZ	Inscription Bright Chrome TIGUAN EMBLEM	1	pcs.	104.22	#1	104.22	111.52
5NA853630 FOD	Vw Sign Black High Gloss/	1	pcs.	110.46	#1	110.46	118.19
D 169300M2	1k Window Adhesive	2	pcs.	51.35	#1	102.70	109.89
D 00940104	All Purpose Cleaner	1	pcs.	102.65	#1	102.65	109.84
D 00920002	Primer	1	pcs.	30.22	#1	30.22	32.34
D 00950025	Applicator	2	pcs.	11.16	#1	22.32	23.88
D 181802M1	Activator	1	pcs.	26.23	#1	26.23	28.07
5G0945087B	Additional Brake Light Wi 3RD BRAKE LIGHT	1	pcs.	182.75	#1	182.75	195.54
5NA945093G	Led Tail Light LHF INNER TAILLIGHT	1	pcs.	601.00	#1	601.00	643.07
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	TFR BOOT LID MECH	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR WSCREEN	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00

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	EQ DIRECT SETTLEMENT DOA: 9/3/2022 TP VEH: SMZ3127H SURVEY BY:						

Quotation valid till 16-03-2022

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	15,413.64	7%	1,132.15	16,173.64	17,305.79
Total	760.00	15,413.64		1,132.15	16,173.64	17,305.79

Customer

Service Advisor



-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All invoices are denominated in SGD, unless otherwise stated.