

Meng Yan

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 10 March 2022 12:12 PM
To: 'Tan Kian Wei Billy'; 'Claims Dept of CTI'; 'SUR'; assignments@lkkauto.com
Subject: RE: OUR REF: SNM22D201367/C02/GBC1325S/TANKW & YOUR REF: SMF8601C, TO CONDUCT PRS

Dear Billy,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 5:06 PM
To: SL LAW PRS <prs@slaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: xinyunauto1@gmail.com; aarontkj.sk@gmail.com
Subject: RE: OUR REF: SNM22D201367/C02/GBC1325S/TANKW & YOUR REF: SMF8601C, TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SL LAW PRS <prs@sllaw.com.sg>
Sent: Wednesday, 9 March 2022 4:56 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: xinyunauto1@gmail.com; aarontkj.sk@gmail.com
Subject: RE: OUR REF: SNM22D201367/C02/GBC1325S/TANKW & YOUR REF: SMF8601C, TO CONDUCT PRS
Importance: High

[Confidential]

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WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SMF8601C & GBC1325S AT 182A RIVERVALE CRESCENT OPEN SPACE CARPARK ON 22 FEBRUARY 2022 AT ABOUT 0930 HOURS

We refer to your email of even date and thank you for confirming your intention to conduct a pre-repair survey on our client's vehicle **SMF8601C**.

We have instructions to select **LKK Auto Consultants** from your list of surveyors as joint surveyors in the pre-repair inspection.

Please be informed that said vehicle can be inspected at:

Workshop: **Xin Yun Auto Private Limited**
Address: Blk 8 Kaki Bukit Ave 4 #05-23 Premier @ Kaki Bukit Singapore 415675
Contact Person: Yi Xin (HP: 9839 1555)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion
<u>1st Inspection</u>
Appointed surveyor (Name & Siganature)
Date & Time
<u>2nd Inspection</u>
Appointed surveyor (Name & Siganature)
Date & Time
<u>3rd Inspection</u>
Appointed surveyor (Name & Siganature)
Date & Time

Thank you.

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Wati Fhatullah

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



S L LAW CHAMBERS

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 9 March 2022 4:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SL LAW PRS <prs@slaw.com.sg>
Cc: xinyunauto1@gmail.com; aarontkj.sk@gmail.com
Subject: RE: OUR REF: SNM22D201367/C02/GBC1325S/TANKW & YOUR REF: SMF8601C, TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBC1325S & SMF8601C on 22/02/2022

We refer to your email of 09/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 March 2022 4:23 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; prs@sllaw.com.sg
Cc: xinyunautol@gmail.com; aarontkj.sk@gmail.com
Subject: OUR REF: SNM22D201367/C01/GBC1325S/TANKW & YOUR REF: SMF8601C, TO CONDUCT PRS
Importance: High

Without Prejudice
via email only

Dear Billy

Please refer to the below email.

Please **conduct PRS SMF8601C** soonest possible.

Please contact our claims department Billy Tan at 6389 6175, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: SL LAW PRS <prs@slaw.com.sg>
Sent: Wednesday, March 9, 2022 12:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Xin Yun Auto <xinyunauto1@gmail.com>; aaron tan <aarontkj.sk@gmail.com>
Subject: URGENT: ACCIDENT INVOLVING SMF8601C & GBC1325S AT 182A RIVERVALE CRESCENT OPEN SPACE CARPARK ON 22 FEBRUARY 2022 AT ABOUT 0930 HOURS || PD.192461.wf
Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SMF8601C & GBC1325S AT 182A RIVERVALE CRESCENT OPEN SPACE CARPARK ON 22 FEBRUARY 2022 AT ABOUT 0930 HOURS

We are instructed to notify you of a road accident on 22 FEBRUARY 2022 at about 0930 hours **AT 182A RIVERVALE CRESCENT OPEN SPACE CARPARK** involving our client's vehicle registration number **SMF8601C** and vehicle registration number **GBC1325S** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: **Xin Yun Auto Private Limited**

Address: Blk 8 Kaki Bukit Ave 4 #05-23 Premier @ Kaki Bukit Singapore 415675

Contact Person: Yi Xin (HP: 9839 1555)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Wati Fhatullah

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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