

Mei Kwan (LKKAuto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 22 March, 2022 10:03 AM
To: Admin A; Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Su Li (LKK Auto)
Subject: RE: SNM22D201740/C02/YP2191M/TANCHC / FW: Direct Settlement - Accident Involving YP 2191M (OI : CTI - TBA) and SH 7557Y (TP : LKK REF - CC3/CTI22002240/Tps3) on 06/03/2022
Attachments: YP2191M-SAS.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: LSL

[Strictly Confidential]

Hi LKK,

Insured reported.

Please assist to follow up the case.

Kindly request evidence from TP since Insured mentioned that his veh was parked.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Chew Chik Jacqueline
Sent: Monday, 14 March 2022 5:30 PM
To: admin-a@lkkauto.com; chewht@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sul@lkkauto.com
Subject: RE: SNM22D201740/C02/YP2191M/TANCHC / FW: Direct Settlement - Accident Involving YP 2191M (OI : CTI - TBA) and SH 7557Y (TP : LKK REF - CC3/CTI22002240/Tps3) on 06/03/2022

Hi Hsiao Tong,

Please assist to follow up with Insured for non-reporting.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Chew Chik Jacqueline
Sent: Monday, 14 March 2022 5:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sul@lkkauto.com; admin-a@lkkauto.com; chewht@lkkauto.com
Subject: RE: SNM22D201740/C02/YP2191M/TANCHC / FW: Direct Settlement - Accident Involving YP 2191M (OI : CTI - TBA) and SH 7557Y (TP : LKK REF - CC3/CTI22002240/Tps3) on 06/03/2022

Hi Su Li,

Insured yet report and please assist to get the video footage from third party as mentioned in SAS.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 14 March 2022 10:20 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; chewht@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201740/C02/YP2191M/TANCHC / FW: Direct Settlement - Accident Involving YP 2191M (OI : CTI - TBA) and SH 7557Y (TP : LKK REF - CC3/CTI22002240/Tps3) on 06/03/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D201740/C02/YP2191M/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 11 March 2022 3:41 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 2191M (OI : CTI - TBA) and SH 7557Y (TP : LKK REF - CC3/CTI22002240/Tps3) on 06/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7557Y at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd