

Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 28 March, 2022 9:45 AM
To: Su Li (LKK Auto); Admin A; Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM22D201312/C02/GBL1610X/THAMYL / FW: Direct Settlement - Accident Involving GBL 1610X (OI : CTI - TBA) and SHC 8884C (TP : LKK REF - CC3/CTI22002238/Vgs3) on 16/02/2022
Attachments: GBL1610X - oi report.pdf
Categories: LSL

Hi Su li

Resend

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pauline Tham
Sent: Monday, March 28, 2022 8:00 AM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201312/C02/GBL1610X/THAMYL / FW: Direct Settlement - Accident Involving GBL 1610X (OI : CTI - TBA) and SHC 8884C (TP : LKK REF - CC3/CTI22002238/Vgs3) on 16/02/2022

Hi Suli

Insured report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, March 14, 2022 10:26 AM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201312/C02/GBL1610X/THAMYL / FW: Direct Settlement - Accident Involving GBL 1610X (OI : CTI - TBA) and SHC 8884C (TP : LKK REF - CC3/CTI22002238/Vgs3) on 16/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201312/C02/GBL1610X/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 11 March 2022 5:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBL 1610X (OI : CTI - TBA) and SHC 8884C (TP : LKK REF - CC3/CTI22002238/Vgs3) on 16/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 8884C at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd