

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 9 March, 2022 11:45 AM  
**To:** Meng Yan (LKK Auto); kelley@chiaarul.com; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS  
**Attachments:** pre inspect notice (TRUST) CHINA SLD 2585C.pdf

Hi Yan,

Attached the workshop details above.

Thanks

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 9 March 2022 11:30 AM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; kelley@chiaarul.com; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS

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Dear Billy,

Thank you for the assignment.

Please provide workshop detail. Thank you.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 9 March, 2022 11:01 AM

**To:** [kelly@chiaarul.com](mailto:kelly@chiaarul.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS

[Confidential]

**Without Prejudice**

**Save as to cost**

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [kelly@chiaarul.com](mailto:kelly@chiaarul.com) <[kelly@chiaarul.com](mailto:kelly@chiaarul.com)>  
**Sent:** Wednesday, 9 March 2022 8:59 AM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Our client is agreeable to your proposed Kenneth Kong (LKK).

Regards,  
**Ms Kelley Choong (Legal Secretary)**  
M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Tuesday, 8 March 2022 1:58 pm  
**To:** [kelly@chiaarul.com](mailto:kelly@chiaarul.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING SKK9940P & SLD2585C on 01/03/2022**

We refer to your email of 08/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 8 March 2022 1:55 PM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; [kelly@chiaarul.com](mailto:kelly@chiaarul.com)  
**Subject:** OUR REF: SNM22D201478/C02/SKK9940P/TANKW & YOUR REF: SLD 2585C(KC/T), TO CONDUCT PRS

Without Prejudice  
via email only

Dear Billy

Please refer to the below email.

Please **conduct PRS SLD2585C** soonest possible.

Please contact our claims department Billy Tan at 6389 6175, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [kelly@chiaarul.com](mailto:kelly@chiaarul.com) <[kelly@chiaarul.com](mailto:kelly@chiaarul.com)>  
**Sent:** Tuesday, 8 March 2022 9:06 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [lod@sg.cnt.cntaiping.com](mailto:lod@sg.cnt.cntaiping.com); Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** PRE-INSPECTION OF SLD 2585C (KC/T)

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Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

**Ms Kelley Choong (Legal Secretary)**

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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