

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 10:40 AM
To: Ashlyn Chng; assignments@lkkauto.com; Admin A
Cc: Suraidah B Saidi PTCBC
Subject: RE: OUR REF: SNM22D201426/C02/SLE6420M/TAYHP & YOUR REF: SLR3770D, TO CONDUCT PRS AND REVERT LIABILITY

Dear Sir/Mdm (LKK),

Please proceed to get your surveyor to liaise with INCHAPE to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Wednesday, 9 March 2022 10:38 AM
To: 'Ashlyn Chng' <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: OUR REF: SNM22D201426/C02/SLE6420M/TAYHP & YOUR REF: SLR3770D, TO CONDUCT PRS AND REVERT LIABILITY

WITHOUT PREJUDICE

Dear Sir/Mdm,

We are prepared to do a direct settlement with you.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Wednesday, 2 March 2022 1:57 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: OUR REF: SNM22D201426/C02/SLE6420M/TAYHP & YOUR REF: SLR3770D, TO CONDUCT PRS AND REVERT LIABILITY

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Dear Irene,

No video footage available.

According to our client's statement, both party was traveling straight.

Your insured which was travelling straight, stop without signal and reversed into our client's vehicle.

Kindly review and revert again.

Thank you.

Regards,
Ashlyn

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 2 March 2022 12:17 pm

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: RE: OUR REF: SNM22D201426/C02/SLE6420M/TAYHP & YOUR REF: SLR3770D, TO CONDUCT PRS AND REVERT LIABILITY

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WITHOUT PREJUDICE

Dear Mdm,

Liability is unclear. Based on your client's version, why will he follow so closely when he was already aware that our insured was reversing.

Please assist whether do your client has a video footage.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI
Sent: Tuesday, 1 March 2022 9:50 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg
Subject: OUR REF: SNM22D201426/C02/SLE6420M/TAYHP & YOUR REF: SLR3770D, TO CONDUCT PRS AND REVERT LIABILITY

Without Prejudice
via email only

Dear Irene

Please refer to the below email.

Please **conduct PRS SLR3770D ad revert liability** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, 28 February 2022 4:00 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (RS) – Accident involving SLR3770D & SLE6420M DOA: 25.02.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLE6420M** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg