

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 9 March, 2022 10:02 AM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Cc:** Claims  
**Subject:** FW: CTPI Ref:: SNM22D201285/C03/GBF2781D/CHEESC / LC ref: SH22-028.TNU/L, TO CONDUCT PRS FBS3489E

Hi LKK,  
Please arrange PRS

Hi FORMTEAM  
Please cancel PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Loo & Chong Law Corporation <mail@loonchong.com>  
**Sent:** Wednesday, March 9, 2022 9:55 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** mail@loonchong.com  
**Subject:** Re: CTPI Ref:: SNM22D201285/C03/GBF2781D/CHEESC / LC ref: SH22-028.TNU/L, TO CONDUCT PRS FBS3489E

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Dear Soo Chow,

Our email below dated 8 March 2022 refers.

Please note that we had nominated Chow Bo Xiong of Formteam Adjusters Pte Ltd to inspect our client bike FBF 3489 E.

Unfortunately, they have not arrange Chow Bo Xiong to do so.

Therefore we hereby reject their nominated person and re-nominate LKK Auto Consultants to do the PRS instead.

Kindly do the needful urgently please.

In view of the latest advisory from government on Covid - 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

On 8 Mar 2022, at 9:41 AM, Loo & Chong Law Corporation  
<[mail@loonchong.com](mailto:mail@loonchong.com)> wrote:

Dear So Chow,

We refer to your email dated 7 March 2022.

Our client hereby nominate Chow Bo Xiong of Formteam Adjusters Pte Ltd named in paragraphs 2 serial no 4 of your said email to conduct the pre-repair survey of the damages to our client' s vehicle arising out of the above mentioned accident.

Please contact our client' s workshop, Blk 9004 Tampines Street 93 #01-106 Singapore 528838 for the said survey.

Contact Person : Mr Yeo

Telephone : 9845 2253

Kindly proceed to do the needful.

In view of the latest advisory from government on Covid - 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

On 8 Mar 2022, at 5:46 AM, Chee So Chow  
<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

Dear Coco

We refer to your email of 04/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Monday, March 7, 2022 10:16 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [mail@loonchong.com](mailto:mail@loonchong.com)  
**Subject:** OUR REF: SNM22D201285/C03/GBF2781D/CHEESC & YOUR REF: SH22-028.TNU/L, TO CONDUCT PRS FBS3489E

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear So Chow,

Please refer to the appended email.

Please **conduct PRS FBF3489E** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Loo & Chong Law Corporation <[mail@loonchong.com](mailto:mail@loonchong.com)>

**Sent:** Friday, March 4, 2022 12:44 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [mail@loonchong.com](mailto:mail@loonchong.com)

**Subject:** Re: PRS for FBF 3489 E accident involving vehicle GBF 3781 D on 19 February 2022 along Tampines Street 45 - Open Space Carpark (LC ref: SH22-028.TNU/L)

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Dear Sirs,

We enclose herewith our Letter of PRS and await your urgent reply.

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
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