

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 9:30 AM
To: yeeauto pteltd; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201303/C02/XE4335Y/TANKW & YOUR REF: YN9523D TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: yeeauto pteltd <yeeautopteltd@gmail.com>
Sent: Wednesday, 9 March 2022 9:28 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201303/C02/XE4335Y/TANKW & YOUR REF: YN9523D TO CONDUCT PRS

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Good day Sirs

We choose LKK Kenneth Kong for survey

Thanks & Regards
Winni

Yee Auto Pte Ltd

160 Sin Ming Drive

#02-17 Sin Ming AutoCity

Singapore 575722

ROC & GST No.: 201719251W

email: yeeautopteltd@gmail.com

Contact No: 6457 2625 Fax: 6252 8459

On Tue, 8 Mar 2022 at 10:15, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING XE4335Y & YN9523D on 21/02/2022

We refer to your email of 07/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 10:10 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; yeeautopteltd@gmail.com
Subject: OUR REF: SNM22D201303/C02/XE4335Y/TANKW & YOUR REF: YN9523D TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Billy,

Please refer to the appended email.

Please **conduct PRS YN9523D** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: yeeauto pteltd <yeeautopteltd@gmail.com>
Sent: Monday, March 7, 2022 3:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT DATE 21 FEB 2022 YN9523D & XE4335Y

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Good day Sirs

Kindly arrange surveyor for survey our motor vehicle YN9523D for claiming TP XE4335Y

Password : YN9523D2881K

Thanks & Regards

Winni

Yee Auto Pte Ltd

160 Sin Ming Drive

#02-17 Sin Ming AutoCity

Singapore 575722

ROC & GST No.: 201719251W

email: yeeautopteltd@gmail.com

Contact No: 6457 2625 Fax: 6252 8459