

## Meng Yan (LKK Auto)

---

**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Tuesday, 8 March, 2022 5:53 PM  
**To:** 'YT(HQ)'; 'assignments'  
**Subject:** RE: Accident involving SLB9698A (UOI) claiming against SJS5599M (EQ) on 02.03.2022 // EQI REF: DM22HO00338/JT  
**Attachments:** SLB9698A\_02032022.pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear May,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay  
[Executive | Claims](#)



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** YT(HQ) <utauto@singnet.com.sg>  
**Sent:** Tuesday, 8 March 2022 5:42 PM  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Cc:** UTAUTO@SINGNET.COM.SG  
**Subject:** RE: Accident involving SLB9698A (UOI) claiming against SJS5599M (EQ) on 02.03.2022 // EQI REF: DM22HO00338/JT

Dear Jamie,

We choose **LKK Auto Consultants Pte Ltd**

Thank you.

Best Regards



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, March 8, 2022 5:15 PM  
**To:** 'utauto@singnet.com.sg' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>  
**Subject:** Accident involving SLB9698A (UOI) claiming against SJS5599M (EQ) on 02.03.2022 // EQI REF: DM22HO00338/JT

**Without Prejudice**

**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to  
[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Sir,

Liability is clear. We welcome direct settlement.

OIC: Jaime Tay

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|  |  |
|--|--|
| <b>1) AJAX Inspection Services Pte Ltd</b><br><br>Tel: 6255 0808<br><br>Fax: 6849 9155                       | <b>2) LBS Automotive Appraisal Pte Ltd</b><br><br>L.B.S. Auto Consultants Pte Ltd<br><br>Tel: 6281 6690 / 62832866<br><br>Fax: 6281 8748<br><br>Contact Person: Amy/ Grace |
| <b>3) RT Appraisal Pte Ltd</b><br><br>Tel: 67486076<br><br>Fax: 67480361<br><br>Contact Person: Elson/Elgene | <b>4) Priority Services</b><br><br>Tel: 62934822<br><br>Fax: 62963283<br><br>Contact Person: Sharon  |
| <b>5) Formteam Adjusters Pte Ltd</b><br><br>Tel: 65091788<br><br>Fax: 65096221                               | <b>6) LKK Auto Consultants Pte Ltd</b><br><br>Tel: 6256-3561<br><br>Fax: 6741-4108   |
| <b>7) Appraisals Associates Pte Ltd</b><br><br>Tel : 67472822<br><br>Fax: 67470070                           | <b>8) Infiniti Appraisal Service</b><br><br>Tel : 96684818/90099001<br><br>Fax: 64587432   |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** motor claims

**Sent:** Tuesday, 8 March 2022 4:13 PM

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** FW: Accident involving SLB9698A (UOI) claiming against SJS5599M (EQ) on 02.03.2022

**Importance:** Low

SJS5599M - PRS

---

**From:** YT(HQ) <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>

**Sent:** Tuesday, 8 March 2022 4:05 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** [UTAUTO@SINGNET.COM.SG](mailto:UTAUTO@SINGNET.COM.SG)

**Subject:** Accident involving SLB9698A (UOI) claiming against SJS5599M (EQ) on 02.03.2022

Hi EQIPRS,

Kindly let us have the liability for this case before we arrange for Survey Before Repair and let us know who is the officer-in-charge for this case .

Thank You 😊

Best Regards

**MAY**



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.