

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 12:48 PM
To: thomas@boxfresh.com.sg; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: kmeu@boxfresh.com.sg
Subject: RE: OUR REF: SNM22D201630/C02/PC3921S/THAMYL & YOUR REF: SBS6513Z, TO CONDUCT PRS
Attachments: NOA SBS6513Z.pdf; SBS6513Z 03.03.22.pdf

Without Prejudice

Hi Thomas

Thanks for reply

Hi LKK

Please take note of email history and check with Thomas on the PRS date to confirm.

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Wednesday, March 9, 2022 12:33 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: kmeu@boxfresh.com.sg

Subject: RE: OUR REF: SNM22D201630/C02/PC3921S/THAMYL & YOUR REF: SBS6513Z, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline

Thanks.

We will appoint Mohd Taufikh of LKK .

Thanks and regards

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, March 9, 2022 11:43 AM

To: thomas@boxfresh.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: kmeu@boxfresh.com.sg

Subject: RE: OUR REF: SNM22D201630/C02/PC3921S/THAMYL & YOUR REF: SBS6513Z, TO CONDUCT PRS

Without Prejudice

Hi Thomas

Thanks for informing.

For us to conduct Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Wednesday, March 9, 2022 11:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: kmeu@boxfresh.com.sg
Subject: RE: OUR REF: SNM22D201630/C02/PC3921S/THAMYL & YOUR REF: SBS6513Z, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline

Due to inavailability of replacement stock, we have not collect the vehicle.

Can we tentatively schedule inspection date on 14th Mar Monday ?

If there is any changes, I will keep you posted in advance.

Thanks and regards

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, March 8, 2022 5:20 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; thomas@boxfresh.com.sg
Cc: kmeu@boxfresh.com.sg
Subject: OUR REF: SNM22D201630/C02/PC3921S/THAMYL & YOUR REF: SBS6513Z, TO CONDUCT PRS

Without Prejudice
via email only

Dear Pauline

Please refer to the below email.

Please **conduct PRS SBS6513Z** soonest possible.

Please contact our claims department Pauline Tham at 6389 6541, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Tuesday, March 8, 2022 3:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: kmeu@boxfresh.com.sg
Subject: Notification of Accident for TPC between SBS6513Z and PC3921S at Punggol Way & Punggol Central, Singapore on 03/03/2022 19:27 (SGT)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To whom it may concern

Attach is the NOA and the supporting documents for the above claim.

Look forward to your acknowledgement and process of the claim.

Thanks and regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644
Mail : thomas@boxfresh.com.sg