

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 9 March, 2022 12:38 PM
To: wei.shong@tlmotor.com.sg; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D201629/C03/GBK4876G/TANKL & YOUR REF: SJE2820S TO CONDUCT PRS
Attachments: SJE2820S 07.03.2022.pdf

WITHOUT PREJUDICE

Dear William,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Wednesday, March 9, 2022 11:54 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201629/C03/GBK4876G/TANKL & YOUR REF: SJE2820S TO CONDUCT PRS

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Without Prejudice

Dear Kah Leong,

We select LKK Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, March 9, 2022 11:52 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201629/C03/GBK4876G/TANKL & YOUR REF: SJE2820S TO CONDUCT PRS

Without Prejudice

Dear Wei Shong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, March 9, 2022 10:54 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Wei Shong <wei.shong@tlmotor.com.sg>
Subject: OUR REF: SNM22D201629/C03/GBK4876G/TANKL & YOUR REF: SJE2820S TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the appended email.

Please **conduct PRS SJE2820S** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Tuesday, March 8, 2022 7:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SJE2820S (TLM) and GBK4876G (China Taiping) on 07.03.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: GBK4876G

Our Ref: SJE2820S

DOA: 07.03.2022

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

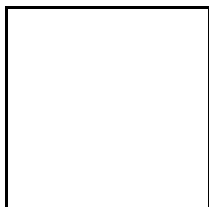


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