

Veron Chen (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Tuesday, 16 August 2022 7:52 PM
To: Alan Quek; Dennis Yap
Cc: Veron Chen (LKKAuto)
Subject: SNB8258U
Attachments: SNB 8258.pdf; SNB 8258 main estimate.pdf

Hi Alan/Dennis

Finalize amount correct. Please proceed.

Request before spray photo.

Thanks

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, 16 August 2022 6:00 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Subject: SNB8258U

Hi Steve,

Attach is the finalization for SNB8258U, thank you.

Hi Dennis,

May you forward all photo to Steve, thank you.

Warmest Regards,
Alan Quek

From: Alan Quek

Sent: Saturday, 14 May 2022 12:32 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; assignments@lkkauto.com; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>; stevechen@lkkauto.com

Subject: RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq

Dear LKK,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for survey. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Please consider the environment before printing this e-mail.

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: Thursday, 28 April 2022 12:51 PM

To: Alan Quek <alan.quek@cyclecarriage.com.sg>

Cc: Ramasamy, Shanti (Allianz Insurance Singapore) <extern.shanti.ramasamy@allianz.sg>

Subject: RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq

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AIS ref: AMMAISCL2022-00034fq

Without Prejudice

Dear Sir/Mdm,
Liability clear as per accident video footage

Without prejudice to any other related claims we are prepared to do a direct settlement on 100% basis with your company on behalf of our insured, subject to our surveyor's recommendation on costs of repair and number of days for LOU/LOR. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Regards,



Flora Quek

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 3809 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Tuesday, 26 April 2022 4:58 pm

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

Good Afternoon Shanti,

May you assist to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: Tuesday, 5 April 2022 10:17 AM

To: Alan Quek <alan.quek@cyclecarriage.com.sg>

Subject: RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

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Dear Alan

OI yet to make report



Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 4 April 2022 3:17 pm

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

Dear Shanti,

Kindly assist your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Please consider the environment before printing this e-mail.

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: Tuesday, 22 March 2022 7:53 PM

To: Alan Quek <alan.quek@cyclecarriage.com.sg>

Subject: RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

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Dear Alan

OI yet to make report



Shanti. R

Claims Service

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Thank you.

Please consider the environment before printing this e-mail.

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Tuesday, 22 March 2022 4:34 pm

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: [EXT] RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

Dear Officer,

May you assist me to check your insured reported, would like to know the liability for direct settlement.
Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Please consider the environment before printing this e-mail.

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]
Sent: Thursday, 10 March 2022 4:30 PM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

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Hi Alan,
Insured yet to report.

Regards,



Flora Quek
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
Phone: +65 6395 3809 | www.allianz.sg



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From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Wednesday, March 9, 2022 3:05 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: [EXT] RE: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

Dear Officer,

Attach is the video footage, kindly assist to check liability for direct settlement. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]
Sent: Wednesday, 9 March 2022 12:11 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Alan Quek <alan.quek@cyclecarriage.com.sg>
Subject: Appointment of PRI for SNB8258UI OIV: SMH3324A (Claim No:) AMMAISCL2022-00034fq-

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Dear LKK

We are appointing your good office as the SJE for the PRI of SNB8258U.

Please download the documents from this link below:

File: SNB8258U.PDF, img-307110806-0001.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=e039c372-4337-4ae0-9e19-f01200742af3-5fc406962020f2c3>

Size: ~ 1 MByte, Download available until: 3/14/2022

Passwords will be sent in a separate email.

The service provider and/or its affiliates and their directors, employees, subcontractors and other persons acting on their behalf shall not, directly or indirectly (e.g. via family members), offer or grant to Allianz and/or any Allianz Affiliate or any of their employees, persons acting on their behalf or other third party concerned with the performance of this agreement any benefit, be it monetary or other, that such recipient is not legally entitled to for the purpose of obtaining any illegitimate advantage with regard to the conclusion or the performance of this agreement. The service provider and/or its affiliates shall not commit, authorize or permit any action which would cause it or Allianz and/or any Allianz Affiliate to be in violation of any applicable anti-bribery law or regulation in the performance of this agreement. This obligation applies in particular to illegitimate payments to government officials or their associates, families or close friends. The service provider shall promptly notify Allianz and the relevant Allianz Affiliate if it becomes aware of any violation of this Article.

Thank you.

Regards

Shanti

Claims Service

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79 Robinson Road #09-01, Singapore 068897

www.allianz.sg

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