Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 9 March, 2022 11:59 AM

To: Kaitlyn Chio; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-

d@lkkauto.com)'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Ary Chua; Joseph Low; Ling Ting An; Ngai Kar Kit; Victor Seng

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Kaitlyn

Please provide us TP accident report ASAP for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Kaitlyn Chio <kaitlyn.chio@ow.sg> Sent: Tuesday, 8 March 2022 4:58 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit

<karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Pauline,

We appoint LKK Bryan/Andrew Ling.
Kindly advise who is the officer in-charge for this case

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department D: +65 6481 1522 | F: +65 6481 1011



Head Office: 6 Kung Chong Road Singapore 159143Tel: (+65) 6472 1313Branch: 9A Serangoon North Ave 5 Singapore 554500Tel: (+65) 6484 9919Branch: 9Ik 10 Ang Mo Kio Ind Park 2A #01-05/08 Singapore 588047Tel: (+65) 6481 1522

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From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: 08 March 2022 16:45

To: Kaitlyn Chio < kaitlyn.chio@ow.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit

<karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Kaitlyn

*** Please provide us TP accident report ASAP for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards, Pauline Soh

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Kaitlyn Chio < kaitlyn.chio@ow.sg> Sent: Tuesday, 8 March 2022 4:02 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit

<karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department D: +65 6481 1522 | F: +65 6481 1011



Head Office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 8lk 10 Ang Mo Klo Ind Park 2A #01-05/06 Singapore 568047

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