

Denise Tay (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 10 May 2022 2:57 PM
To: Denise Tay (LKKAUTO)
Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

CDMFG22000437

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, 10 May 2022 9:42 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Sir/Madam,

Kindly provide Claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Wednesday, 9 March 2022 12:37 pm

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 9 March, 2022 11:59 AM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; 'Admin A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO (Meikwan@lkkauto.com)) <Meikwan@lkkauto.com>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Kaitlyn

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, 8 March 2022 4:58 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Pauline,

We appoint LKK Bryan/Andrew Ling.

Kindly advise who is the officer in-charge for this case

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: 08 March 2022 16:45

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit

<karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Kaitlyn

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, 8 March 2022 4:02 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI - SNC9432X CLAIMING AGAINST WC2834J (ERGO), DOA: 08/03/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

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