

## Mei Kwan (LKKAUTO)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, March 9, 2022 5:24 PM  
**To:** Claims Dept of CTI; Mei Kwan (LKKAUTO)  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT  
**Attachments:** SS1P22380001\_08-03-2022\_103319 (2).pdf

Hi Asher,

Attached is OI GIA report, OI reported moving straight and that TP encroach into OI lane.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 9 March 2022 5:10 PM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Meikwan@lkkauto.com  
**Cc:** AsherSng@lkkauto.com; admin-a@lkkauto.com  
**Subject:** OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

Without Prejudice  
via email only

Dear Billy

Please refer to the below email.

Please **revert to LKK Auto on direct settlement SHF721B** soonest possible.

Please contact our claims department Billy Tan at 6389 6175, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

**Natalie Leong  
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, March 9, 2022 3:59 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PA9645K (OI : CTI - TBA) and SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3 on 08/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 6121T at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***