

Asher Sng (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 25 July 2022 16:53
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK REJECTION] RE: OUR REF: SNM22D201635/C02/PA9645K/KHONGLH & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Proceed to reject.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 25 July 2022 11:45 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: FW: [SEEK REJECTION] RE: OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

Hi Lynn,

For your follow-up. I think the case transfer to you.

Thanks

Regards
Billy

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, July 25, 2022 11:21 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK REJECTION] RE: OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

We refer to the above matter.

Kindly review the matter as insured is up for renewal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 18 July 2022 09:20

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK REJECTION] RE: OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

Hi Billy,

We refer to the above matter.

Enclosed a copy of the video footage from insured, video clearly show that third party have slightly encroached into our insured lane.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 March 2022 17:10

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D201635/C02/PA9645K/TANKW & YOUR REF: SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3), TPP DIRECT SETTLEMENT

Without Prejudice
via email only

Dear Billy

Please refer to the below email.

Please **revert to LKK Auto on direct settlement SHF721B** soonest possible.

Please contact our claims department Billy Tan at 6389 6175, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, March 9, 2022 3:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA9645K (OI : CTI - TBA) and SHF721B (TP : LKK REF - CC3/CTI22002210/Kea3 on 08/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 6121T at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.