

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SGG 7100 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0182/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

27-Jan-2023
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMX 9079 J - Audi Q3 SB 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMX 9079 J**, claimant, **Ms. Serene Wah Yu Mei**, please find the related document per attached.

1. A copy of the Original invoice no. 85018235 – S\$ 13,306.64.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 500.00 (S\$ 100.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMX 9079 J

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:20

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018235 Date : 26/01/2023 Order : SMX9079J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMX9079J (V 48456) Regn Date: 04/02/2021 Mileage: 20204 WIP No.: 15082
Model: Q3 SPORTBACK 1.4 TFSI S tronic Chassis: WAUZZZF35M1068018 Engine: CZD C25602 Dept: u
You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY TO FACILITATE RESPRAYING OF RHS FRONT DOOR.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT FENDER, RHS FRONT DOOR AND BOTH FRONT WHEEL ARCH TRIMS.	2050.00	1.00	2,050.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807108H GRU	COVER Less 020%	1.00	1423.00	1,138.40
X	A83A853717A GRU	COVER Less 020%	1.00	565.50	452.40
X	A83A853718A GRU	COVER Less 020%	1.00	565.50	452.40
X	A83A821022	FENDER-A/P GT Less 020%	1.00	1445.00	1,156.00
X	A83A821132	001145/(V) (SK) SUPPOR Less 020%	1.00	97.10	77.68
X	A83A821150	001145/(V) (SK) BRACKE Less 020%	1.00	38.10	30.48
X	A83A941774A	HEADLIGHT-A/P GT Less 020%	1.00	5952.00	4,761.60

Parts 8,068.96
Labour 0.00
Sublet 4,252.00
Menus 0.00
Lubricant 0.00



Sub-Total 12,320.96
8% GST 985.68
Grand Total 13,306.64

Received by

For & on behalf of
Premium Automobiles Pte Ltd

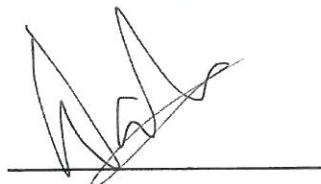
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SERENE WAH YU MEI (the third party claimant) of 6 TAI THONG CRESENT
#07-04, SINGAPORE 347840 (address), owner of SMX9079J (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMX9079J that was damaged pursuant to the accident which occurred on 05/03/2022
(date) along 6 TAI THONG CRESCENT (CARPARK) (location) involving vehicle no/s
SGG7100D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3306.64 (Repair Cost), S\$ 500.00 (Loss of rental use), S\$ (Disbursement), for vehicle no. SMX9079J that was damaged pursuant to the accident which occurred on 5/3/2022 (date) along 6 TAI THONG CRESCENT (CARPARK) (location) involving vehicle no/s SGG7100D. This is pursuant to the inspection conducted on 15/3/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SERENE WAH YU MEI ("the third party claimant") of vehicle no. SMX9079J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGG7100D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 2022 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

BREAKDOWN OF PAYMENT

Vehicle No: SMX9079J

Accident on 5/3/2022 at 6 TAI THONG CRESCENT (CARPARK)

Involving vehicle/s SGG7100D

1) Repair cost \$ 13,206.64 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 500.00 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

RENTAL AGREEMENT

RA 011772 2022-04

Hirer's Name LOKE WEI KANG		Date of Birth 28.6.1988	Passport/ Nric No. S8822286E	Nationality S'POREAN
Address 6, TAI THONG CRESENT		Occupation	Driving Licence No	Date of Expiry
#07-04	Postal Code 347840	Contact No	Mobile Phone No. 92398145	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

CHECK OUT

Date 4.4.2022	Time 09.10 AM	Mileage KM	E 1/4 1/2 3/4 F
Date 9.4.2022	Time 9.10 am	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.


	UNIT		RATE (\$)	TOTAL (\$)
RATE	5	@	\$100/2	500
DISCOUNT				
GST @ 7%				
TOTAL				500
EXTENSION				Y105251
AUDI UBI / K.S				PC0406612022-04
SMX 9079J				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature


for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMR 5351 E	MODEL KIA CERATO
FROM 4.4.2022	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:
INV0401052022-04

Dated:
April 13, 2022

Rental Agreement No:
RA 011772 2022-04

Terms of Payment:
Due upon receipt

Customer Reference:
SMX9079J

Notes:
SMX9079J

Customer Details
LOKE WEI KANG
NO. 6 TAI THONG CRESCENT #07-04 Singapore
347840

Executive Name:AUDI KEE SIANG

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMR5351E		2022-04-04	2022-04-09	5 DAYS	93.46	467.29
							467.29

GST 7% (7%) **32.71**

Amount in words :
Five Hundred Singapore Dollar (SGD)

Total (SGD) **500.00**

Declaration:
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

This is a Computer generated document.
No signature is required.

Income Terms
Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 040061 2022-04
Date : 13/04/2022

Customer Details

LOKE WEI KANG
NO. 6 TAI THONG CRESCENT , #07-04 Singapore -
347840
Phone no: 92398145
IC: SXXXX286E

Particulars	Price (SGD)
Invoice # INV 40105 2022-04 Date # 13/04/2022 Car Plate No: SMR5351E	500.00
Paid amount:	500.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V105251 Cheque Date:13/04/2022 Amount (in Words) : Five Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

5351

First Data™

CHAN'S AND SONS ENTERPRISE
363 SENDAHANG ROAD
SINGAPORE 758379

DATE: 13/04/22 TIME: 09:37:30
BTM NUM: 001001 INV NUM: 005251
MID: 000702053084422 TID: 72205400

SALE

Card Num: **** * 4066 Manual

REF NUM: 03373000654 Card TYPE: VISA
APPR CODE: 000136 TRC NUM: 000654
EXP DATE: 12/12/25

TOTAL: SGD 500.00

SIGN: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- MERCHANT COPY ---
REGIONAL FUNDS 1.5.5.AG

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGG7100D

Date of Accident

05/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **27/10/2021 - 26/10/2022**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **09/03/2022 08:17**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SERENE WAH YU MEI (SERENE HUA YUMEI)
Period of Insurance : 04 Feb 2021 To 03 Feb 2023
Engine No. : CZDC25602
Chassis No. : WAUZZZF35M1068018

Vehicle No. : SMX9079J
Policy No. : 7210010730
Endorsement No. :
Issued Date : 22 Feb 2021

ABOUT THE COVER

Make/Model : AUDI Q3 SPORTBACK 1.4 TFSI S TRONIC
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2021
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Mileage Condition : Unlimited Mileage
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SERENE WAH YU MEI (SERENE HUA YUMEI) - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

Steffany Loh