

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 13 April 2023 10:41 AM  
**To:** Lee Green TEE  
**Cc:** Dorothy YEE  
**Subject:** RE: EXTERNAL: RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022  
**Attachments:** DV FOR HSBC\_SMK5363H.pdf

### WITHOUT PREJUDICE

Dear Sirs,

We confirm settlement at **\$19,482.86**.

Please duly sign the [documents](#) enclosed and return to us (LKK) for our necessary action.

Please let us have your company bank details for payment processing.

<b>Account Name</b>	
<b>Account Number</b>	
<b>Bank Name</b>	
<b>Bank &amp; Branch Code</b>	

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Dorothy YEE <dorothy.yee@hsbc.com.sg>

**Sent:** Tuesday, February 28, 2023 10:48 AM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** Lee Green TEE <lee.green.tee@hsbc.com.sg>

**Subject:** RE: EXTERNAL: RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

Hi Hsia Tong

Refer to your email.

Enclosed a copy of Marked Estimate from the workshop .

We look forward for the settlement.  
Thank you .

Best Regards,

**Dorothy Yee**

**Assistant | Claims Services (Recovery)**

**Motor Claims | HSBC Life Singapore Pte Ltd.**

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

**Telephone:** +65 6658 9127

**Email:** [dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg)

**Mailing address:** Robinson Road P.O. Box 1094, Singapore 902144

**Customer Centre:** 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, February 28, 2023 10:03 AM

**To:** [leegreen.tee@hsbc.com.sg](mailto:leegreen.tee@hsbc.com.sg); Dorothy YEE <[dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg)>

**Subject:** EXTERNAL: RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

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Without Prejudice

Dear Sirs,

We would like to request for a copy of marked estimate by your surveyor for our necessary action.

Appreciate an early reply. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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RESTRICTED

**From:** YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)>

**Sent:** Friday, September 30, 2022 9:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>

**Subject:** RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

Hi Hsiao Tong

Our survey report I have already enclosed in the Zip Documents as OD Assessment Report.  
As requested, we enclosed the survey report for your attention  
Thank you

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)

Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg)

Customer Care No. 1800 8804888



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Internal

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 30 September, 2022 9:26 AM

**To:** YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)>

**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>; PAN Chee Keong <[cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** [EXTERNAL] RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

Without Prejudice

Dear Dorothy,

We would like to request for a copy of SMK5363H survey report for our review.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 27 September 2022 11:46 AM

**To:** [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg)

**Cc:** [leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg); [cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg); Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

LKK Ref: CC2/MIDA22002194/p

Without Prejudice

Dear Dorothy,

We acknowledge receipt of your email dated 27/09/2022.

We will look into the matter and get back to you.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

On Tue, 27 Sept 2022 at 09:39, YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)> wrote:

Hi Xia Tong

Resent the doc.

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)  
Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** YEE Dorothy

**Sent:** Monday, 26 September, 2022 6:58 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>; PAN Chee Keong <[cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg)>

**Subject:** RE: SUBROGATION CLAIM S2M03UOO Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022

Your ref: **33920MID**

Our ref: **S2M03UOO MC/TLG**

[chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Dear Sirs

**Re: Recovery action in respect of accident involving vehicles SMK5363H & 33920MID on 01.03.2022**

Our insured's vehicle no. **SMK5363H** involved in an accident with vehicle no. **33920MID** at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **33920MID**

**Cost of Repair : \$18,208.28**

**7% GST : \$ 1,278.86**

**Total : \$19,482.86**

In view of the above, we have to look forward to you for reimbursement of our losses amounting to **S\$19,482.86** for the cost of repair to vehicle no. **SMK5363H**

Enclosed are copies of the following documents:-

1. Copy of the repair bill of **SMK5363H**
2. Claim Form of **SMK5363H**
3. Copy of the survey report & photographs

We look forward to receiving your cheque of **S\$19,482.86** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team hotline at 1800-8804741 (operating hours 9am to 5.30pm - press option 3 for claims) by quoting our claim reference and we shall be pleased to assist you.

Thank you.

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)  
Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg)

Customer Care No. 1800 8804888



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