

DATE OF ISSUE OF IOD: 07 MAR 22

IOD NO: CY 22/MID34619/280222/0006

TO: HSIAO TONG & JASLIN / 6256 3561

LKK AUTO CONSULTANTS PTE LTD

Instrument of demand to engage the services of an insurance Claims Adjuster (Period
Contract No: (DEF000ETT21000043)

UNIT/ HUB	DATE OF ACCIDENT	MID & CIVILIAN INFORMATION			REMARK
3 TPT BN/CLEMENTI NODE	28/02/22 1437HRS	VEH NO	CIVILIAN	MILITARY	ACCIDENT INVOLVING MILITARY VEHICLE MID 34619 AND CIVILIAN LORRY XD 3488B ON 28 FEBRUARY 2022 AT AROUND 1437 HRS ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES.
			XD 3488B	MID 34619	
		DRIVER NRIC	-	TXXXX322I	
		DRIVER NAME	-	LCP DE SILVA BENEDICT HALEY	
		DAMAGE TO VEHICLE	Unable to ascertain as the construction worker drove off after the incident.	LHS mirror dislodged and cracked, front LHS mirror cover slightly dented.	

Requesting Officer

DATE: _____

OA: _____

GRA: _____

(SIGNATURE)

MAJ KAMALASAN

HD Safety Governance & Policy Sect

HQ Transport

FOR INFO:

Hsiao Tong (LKKAUTO)

From: EDWIN KANG WEE HUAT (MINDEF) <KANG_Wee_Huat_Edwin@defence.gov.sg>
Sent: Wednesday, 11 January 2023 5:54 PM
To: Hsiao Tong (LKKAUTO)
Cc: HO AIK SENG, DENNIS (MINDEF); SHETH AADIT SACHIN (MINDEF)
Subject: Re: [Seek Approval to Close Case] - CY 22/MID34619/280222/0006 // CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022]

Message Classification: Official Open
Please proceed to close Thanks

Sent from [Outlook for Android](#)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, January 11, 2023 5:28:13 PM
To: EDWIN KANG WEE HUAT (MINDEF) <KANG_Wee_Huat_Edwin@defence.gov.sg>
Cc: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>; SHETH AADIT SACHIN (MINDEF) <Sheth_Aadit_Sachin@defence.gov.sg>
Subject: [Seek Approval to Close Case] - CY 22/MID34619/280222/0006 // CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022]

Dear Maj Edwin,

We refer to the above matter.

Please be informed that civilian will not pursue any claim against SAF. Kindly refer to the attached email for your easy reference.

In view of the above, we seek your approval to close case as civilian is not interested in pursuing the claim.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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information in this email to any unauthorised person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XD3488B

Date of Accident

28/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **18/05/2021 - 17/05/2022**

Requested By **Chew Hsiao Tong (National As...**

Requested Date **30/09/2022 08:52**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 3 January 2023 10:50 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Lonpac External - Confidential

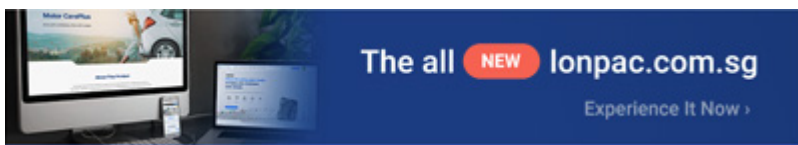
Hi Hsiao Tong,

Our insured did not make any claim for own damage and insured has indicated "Reporting only" in his GIA report.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 3 January 2023 10:40 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Without Prejudice

Dear Sirs,

Thank you for your email.

We would like to seek your assistance to check/confirm with your client if they are pursuing any claim against MID for this matter. If no, we will proceed to close case.

Appreciate your early reply. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Tuesday, 1 November 2022 3:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Lonpac External - General

WITHOUT PREJUDICE

Hi Hsiao Tong,

As spoken, our insured driver reported that he was not aware of the accident. Please refer to his police report below:

General Information of the Accident				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 28/02/2022 14:35	Type of Location: Straight Road
Location: CLEMENTI ROAD				
Weather: Cloudy		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: complainant had no idea of accident				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
MID34619	Car					0
XD3488B	Lorry				No Damage	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Furthermore, according to your client's statement, he overtook our insured stationary vehicle and resulted in the accident.

We have to reject this claim.

However, we are prepared to review the matter if you could provide us with evidence (e.g final police investigation result or video footage) that shows that our insured was at fault for the accident.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 1 November 2022 8:34 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: XD3488B // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

REMINDER

Your Ref: **XD3488B**

Without Prejudice

LKK Ref: CC2/MIDA22002192/p

Dear Sirs/Mdm,

ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We understand that there is an accident involving MID34619 and XD3488B on 28 Feb 2022 @ 1437HRS along Clementi Road Before Singapore University of Social Sciences. We attached here with a copy of our driver report for your easy reference.

Please assist to check and confirm if there is any incident reported by your insured/driver and whether they are pursuing the claim against our principal for this matter.

If you need further assistance or clarifications, please contact the undersigned.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 30 September 2022 9:08 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Your Ref: XD3488B // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Your Ref: **XD3488B**

Without Prejudice

LKK Ref: CC2/MIDA22002192/p

Dear Sirs/Mdm,

ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

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Please assist to check and confirm if there is any incident reported by your insured/driver and whether they are pursuing the claim against our principal for this matter.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

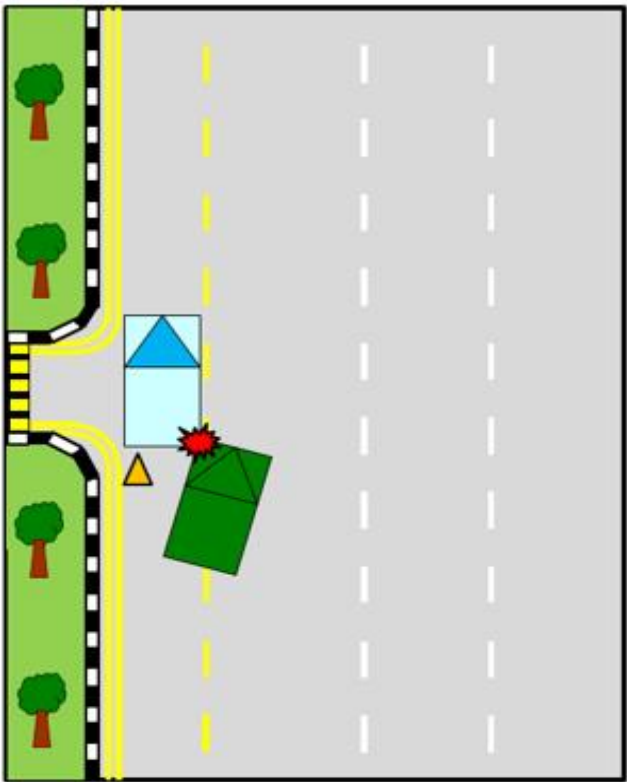
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**Schematic Diagram
of Incident**



**Schematic Diagram
of Incident**

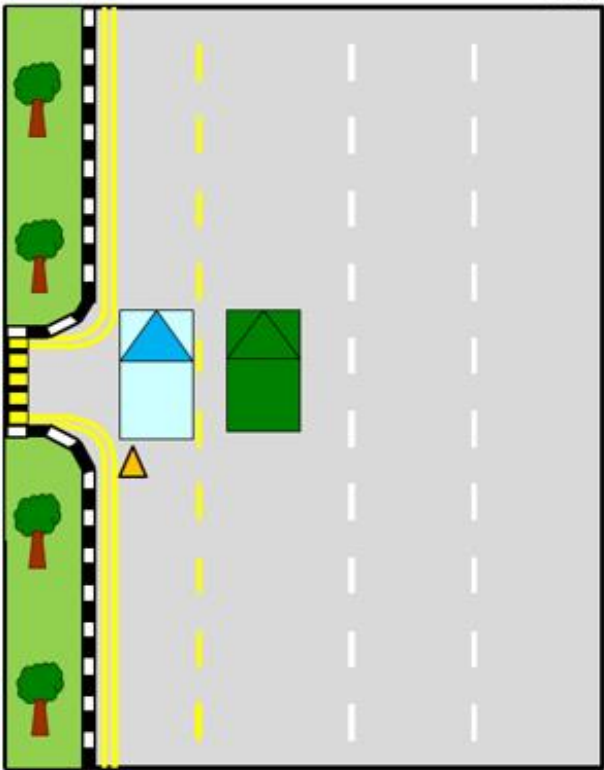


Figure 1A: Schematic Diagram Part 1

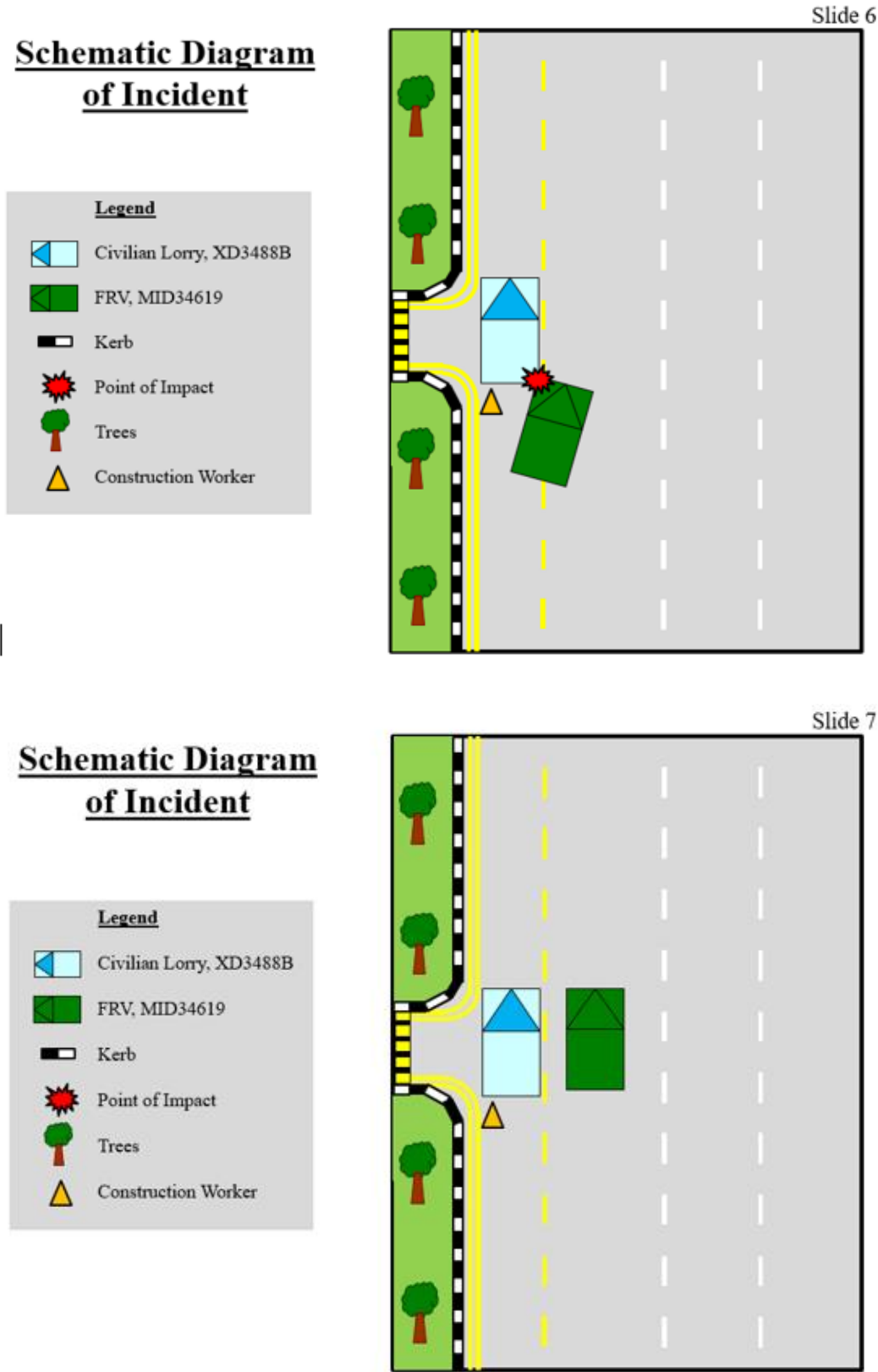
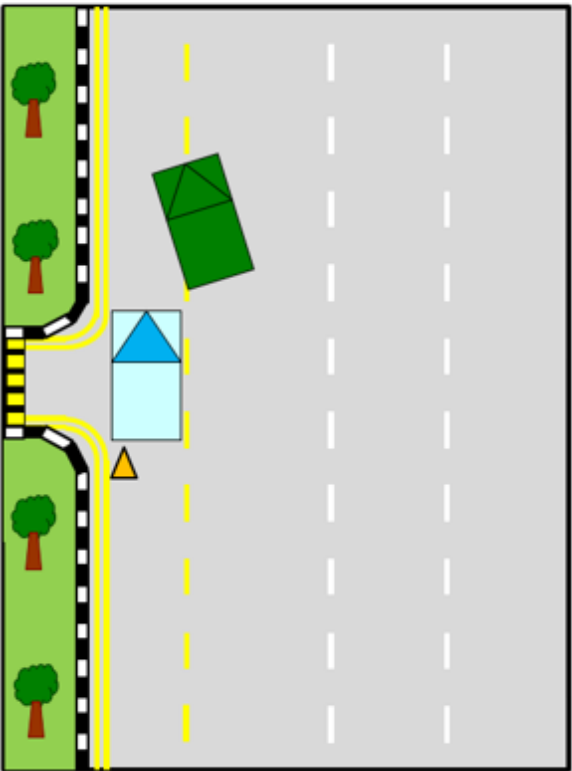


Figure 1B: Schematic Diagram Part 2

**Schematic Diagram
of Incident**



**Schematic Diagram
of Incident**

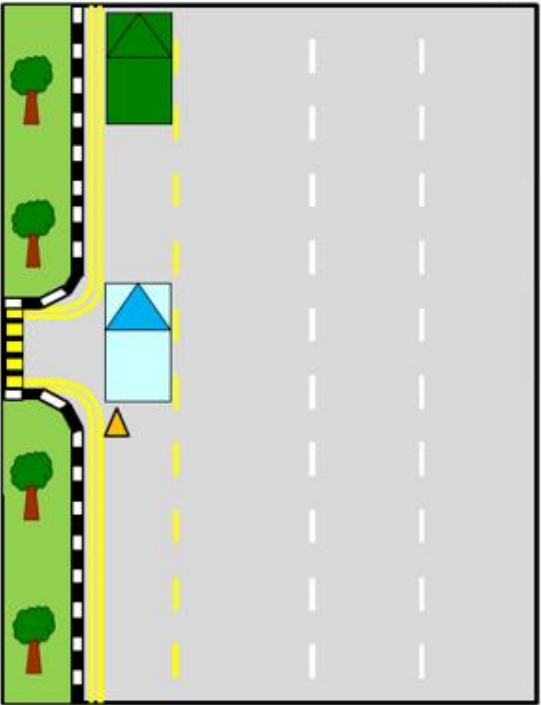


Figure 1C: Schematic Diagram Part 3



Figure 2A: Accident Photographs



Figure 2B: Damage Photographs

**SINGAPORE ARMED FORCES
STATEMENT OF DRIVER/WITNESS**


STATEMENT OF	LCP DE SILVA BENEDICT HALEY				ALIASES			
NRIC NO.	322I	AGE	20		MALE/FEMALE		MALE	
EMPLOYMENT	NSF	DRIVING LICENSE NO	SAF/TPT/N/02211/21		NATIONALITY		SINGAPOREAN	
DIALECT		LANGUAGE SPOKEN	ENGLISH		TEL NO			
ADDRESS								
INTERPRETED BY		RANK		TIME		DATE		SIGN
RECORDED BY		RANK		TIME		DATE		SIGN
<p>I, 322I, LCP DE SILVA BENEDICT HALEY was involved in an accident along Clementi Road outside of Singapore University of Social Sciences during my Route Orientation Drive.</p> <p>I stopped behind a construction superstructure lorry that was stationary and I proceeded to by-pass the vehicle. There was also a construction worker who signalled for me to by-pass. However, there was impending oncoming traffic and I was pressured to expedite the overtaking manoeuvre.</p> <p>As I sped up, my Vehicle Commander tried to warn me that we were too close to the lorry. However, it was to no avail and my left side mirror made contact with the right rear of the lorry, resulting in the damage of the left side mirror.</p> <p>I then stopped the vehicle at the side and proceeded to report back to my unit. By then, the lorry had already left the incident site.</p> <p>That is all I have to say.</p>								
DATE	280222		SIGNATURE OF DRIVER/WITNESS					

Figure 3A: Driver's Statement

**SINGAPORE ARMED FORCES
STATEMENT OF DRIVER/WITNESS**


STATEMENT OF	3SG RYAN TEO LIANG WEI, RYAN				ALIASES			
NRIC NO.	██████ 293E	AGE	19		MALE/FEMALE		MALE	
EMPLOYMENT	NSF	DRIVING LICENSE NO			NATIONALITY		SINGAPORE	
DIALECT	—	LANGUAGE SPOKEN	English / Mandarin		TEL NO		██████████	
ADDRESS	██							
INTERPRETED BY		RANK		TIME		DATE		SIGN
RECORDED BY		RANK		TIME		DATE		SIGN
<p>I, ████████ 293E, 3SG RYAN TEO was involved in an accident along Clementi road, outside of Singapore University of Social Science as the vehicle commander.</p> <p>There was a lorry parked at the roadside along Clementi Road, outside of SUSS. One of the construction worker signal us to overtake the lorry. As per the driver, incoming vehicles from the traffic light at the rear pressured the driver to speed up. Though I realised the left mirror was too close to the rear of the lorry, I was unable to stop the driver on time. This resulted in our vehicle left hand side mirror grazing to the right hand rear superstructure of the lorry. Left hand side mirror was damaged. I then stopped the vehicle at the side and proceeded to report back to my unit. By then, the lorry had already left the incident site.</p> <p>That is all I have to say.</p>								
DATE	280222		SIGNATURE OF DRIVER/WITNESS					

Figure 3B: VC's statement



**SINGAPORE
POLICE FORCE**



T/20220228/2086

1 of 3

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-6729999

Report No: T/20220228/2086

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 28/02/2022 19:34	Video Report No.:	Station Diary No.: 670
--	-------------------	---------------------------

Informant's Particulars

Name of Informant: DE SILVA BENEDICT HALEY			Address: [REDACTED]		
ID Type / ID No.: NRIC NO / [REDACTED] 3221			Contact No.: Home/Office: [REDACTED] Mobile: [REDACTED]		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 20	Date of Birth: 18/12/2001	Type of Informant: Driver		
Race: Eurasian			Language: English		Institution / School Name:
Occupation: NSF			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 28/02/2022 14:35	Type of Location: Straight Road
Location: CLEMENTI ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
MID34619	Van					0
XD3488B	Lorry					0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Figure 4A: Police Statement Part 1



**SINGAPORE
POLICE FORCE**

Police Station Of Origin
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999



1/20220228/2006

3 of 3

Report No: 1/20220228/2006

CONTINUATION OF REPORT

Driver			ID No.	3221
Name	DE SILVA BENEDICT HALEY		Contact No.	
Related Vehicle	MID34619 (Van)		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Hospital/Clinic	NIL		Date Treatment	NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

Brief Details.

On 28/02/2022 at about 1435hrs, I was driving along Clementi Road on the 4th lane. After I passed the junction of Maju Drive, there was a lorry (XD3488B) which stopped along the main road near to the construction site.

As I was approaching the said lorry, I then lane changed to my right and as I was doing so, my left side mirror grazed the lorry's right rear. I then stopped my vehicle in front to report to my Platoon Commander who then activated the Transport Officer namely Tan Wei Boon who then came down to scene. While I was on the phone, the said lorry drove off without exchanging any particulars or contact number.

I was then advised to lodge a Police report.

Figure 4B: Police Report Part 2





 <p>SINGAPORE POLICE FORCE</p> <p>Police Station Of Origin: Clementi N.P.C 20 Clementi Avenue 5 SINGAPORE 129858 Tel No: 1800-8729999</p>	 <small>T/20220228/2086</small>	<p>3 of 3</p> <p>Report No: T/20220228/2086</p>
<p>CONTINUATION OF REPORT</p>		
<p>Sketch Plan</p> <p>Informant is not able to provide sketch plan</p>		
<p>IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the <u>report number</u> as reference.</p>		
<p>Signature of Officer Recording The Report: D / SGT 2 MUHAMMAD SYAHMI BIN SENIN</p> 	<p>Signature Of Informant</p> 	
<p>Signature Of Interpreter: Not applicable</p>	<p>Date/Time: 28/02/2022 19:34</p>	
<p>Officer In Charge Of Case: TP / GIA / SI TAN JEOK LENG Contact No: 65476151</p>	<p>Classification Of Case:</p>	
<p>NP168</p>		

Figure 4C: Police Report Part 3

Date: 26 April 2022

RE: Breakdown Cost for Invoice No EV220400160

To Whom It May Concern,

Please refer to below table for the breakdown repair cost for Invoice No EV220400160. This repair cost is for MID 34619 accident repair (ref – C15/MAR22/QY2007).

Parts Cost

S/N	Part Number	Parts Description	Qty	Unit Price	Qty Total Price	Mark-Up Price	Total Price
1	A9068102193	Front LH passenger door side view mirror assembly	1	\$ 660.00	\$ 660.00	\$ 66.00	\$ 726.00
2	N/A	Paint material	1	\$ 140.00	\$ 140.00	\$ 14.00	\$ 154.00
Total Spare Price (Without Mark-Up)						\$800.00	
Mark Up Price						\$80.00	
Max Allowable Mark Up						\$80.00	
Total Spare Price including allowable Mark Up Price						\$880.00	

Labour Cost

S/N	Parts Description	Man Hour	Man Hour Rate
1	Remove & install front LH passenger door side view mirror assembly	1	\$38.53/Hr
2	Remove & install, panel beat on front LH passenger door panel dented areas	6	
3	Putty, respray on front LH passenger door side view mirror assembly & door panel	4	
Total Man Hour			11
Total Labour Cost			\$423.83

Towing Cost

S/N	Parts Description	Towing Rate
1	To provide towing service for above vehicle from Clementi Camp to SMRT Workshop.	\$105.46
2	To provide towing service for above vehicle from SMRT Workshop to Clementi Camp	\$105.46
Total Towing Cost		\$210.92

Total Repair Cost: \$1,514.75 (excluding 7% GST)

 **Tan Yuwei**
Manager
Fleet Maintenance



Authorised Signature
for STRIDES Automotive Service Pte Ltd