

## Hsiao Tong (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 3 January 2023 10:50 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

## Lonpac External - Confidential

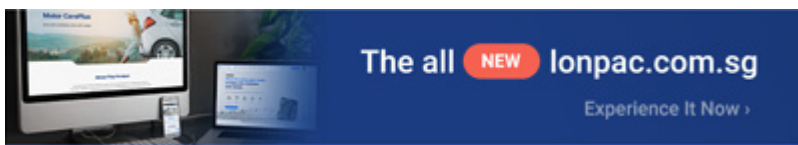
Hi Hsiao Tong,

Our insured did not make any claim for own damage and insured has indicated "Reporting only" in his GIA report.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 3 January 2023 10:40 am  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Without Prejudice

Dear Sirs,

Thank you for your email.

We would like to seek your assistance to check/confirm with your client if they are pursuing any claim against MID for this matter. If no, we will proceed to close case.

Appreciate your early reply. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, 1 November 2022 3:48 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: 21/22/22/VC00/025534 // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

## Lonpac External - General

WITHOUT PREJUDICE

Hi Hsiao Tong,

As spoken, our insured driver reported that he was not aware of the accident. Please refer to his police report below:

**General Information of the Accident**

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 28/02/2022 14:35	Type of Location: Straight Road
Location:  CLEMENTI ROAD				
Weather: Cloudy		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: complainant had no idea of accident				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
MID34619	Car					0
XD3488B	Lorry				No Damage	0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Furthermore, according to your client's statement, he overtook our insured stationary vehicle and resulted in the accident.

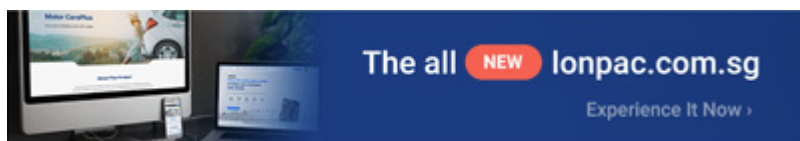
We have to reject this claim.

However, we are prepared to review the matter if you could provide us with evidence (e.g final police investigation result or video footage) that shows that our insured was at fault for the accident.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 1 November 2022 8:34 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Your Ref: XD3488B // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

**REMINDER**

Your Ref: **XD3488B**

Without Prejudice

LKK Ref: CC2/MIDA22002192/p

Dear Sirs/Mdm,

**ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES**

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We understand that there is an accident involving MID34619 and XD3488B on 28 Feb 2022 @ 1437HRS along Clementi Road Before Singapore University of Social Sciences. We attached here with a copy of our driver report for your easy reference.

Please assist to check and confirm if there is any incident reported by your insured/driver and whether they are pursuing the claim against our principal for this matter.

If you need further assistance or clarifications, please contact the undersigned.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 30 September 2022 9:08 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Your Ref: XD3488B // LKK Ref: CC2/MIDA22002192/p [ACCIDENT INVOLVING MID34619 AND XD3488B ON 28/02/2022 ALONG CLEMENTI ROAD BEFORE SINGAPORE UNIVERSITY OF SOCIAL SCIENCES]

Your Ref: **XD3488B**

Without Prejudice

LKK Ref: CC2/MIDA22002192/p

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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