

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 11 March 2022 11:57 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Zoey,

As instructed by our client, please proceed to repair the insured vehicle **SNA 7786Z (Excess \$250/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 11 March 2022 9:16 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Zoey,

Not yet. Will email to you once approve.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 11 March 2022 8:45 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear all,

Any update on repair approval?

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 10 March 2022 10:06 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Zoey,

Not yet. Once approve, will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 10 March 2022 9:20 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear all,

Any update on repair approval?

Thank you
Best Regards,
Zoey Kum

Claims Advisor

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 9 March 2022 5:07 PM

To: 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear all,

Any update on repair approval?

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 8 March 2022 8:22 PM
To: 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear all ,

Attached revise estimate for your kind reference.

Kindly assist on repair approval.

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 7 March 2022 10:58 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Jennis,

Noted with thanks.

We will arrange accordingly.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 7 March, 2022 10:51 AM

To: 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Meng Yan,

Vehicle in.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Meng Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 7 March 2022 9:56 AM

To: 'Claims'; 'SUR'; 'assignments'

Subject: RE: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear Nadia,

Is the owner waiting?

**Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 5 March, 2022 11:38 AM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SNA 7786 Z, DOA: 04/03/2022

Dear All,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 8/3/22 @ 2pm.

Location: 24 BENOI SECTOR

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

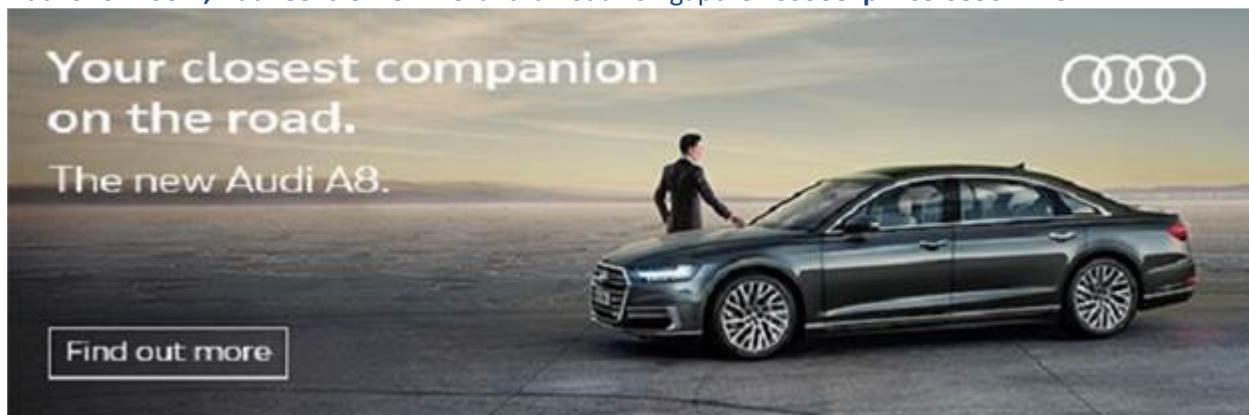
Premium Automobiles Pte Ltd (Reg No 199902271W)

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