

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 March 2022 2:38 PM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO)
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear Zoey,

As instructed by our client , please proceed to repair the **insured vehicle SMC 900H, (Excess \$1100-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 March 2022 9:21 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear Zoey,

Not yet.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 10 March 2022 9:19 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear all,

Any update on repair approval?

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 8 March 2022 8:23 PM

To: 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear all,

Attached revise estimate for you kind reference .

Kindly assist on repair approval

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 4 March 2022 4:22 PM
To: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear Jennis,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 4 March, 2022 4:09 PM
To: 'Meng Yan' <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear Meng Yan,

Kindly arrange survey on 8/3/22 @ Benoi. Vehicle in.

Address: 24 Benoi Sector. S629857

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Meng Yan [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 4 March, 2022 3:51 PM

To: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear Jennis,

Is the owner waiting ?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 4 March 2022 3:04 PM

To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'; 'assignments'

Cc: 'Claims'

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22 - VEHICLE IN

Dear all,

Kindly arrange survey on 8/3/22 @ Benoi. Vehicle in.

Address: 24 Benoi Sector. S629857

Thank you

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 4 March, 2022 2:57 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMC 900 H DOA 3/3/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 8/3/22 . Owner waiting

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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