

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 9 March 2022 9:57 AM
To: 'Irene Tay'; assignments; SUR
Subject: RE: OUR REF: SNM22D201606/C02/SJS9983K/TAYHP & YOUR REF: SLM524U,TO CONDUCT PRS

Dear Irene,

Thank you for the assignment.

Repairer arrange on 10.3.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 March, 2022 5:14 PM
To: Angela Tan <angela.tan@munichautocare.com.sg>; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Subject: RE: OUR REF: SNM22D201606/C02/SJS9983K/TAYHP & YOUR REF: SLM524U,TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with MUNICH AUTO to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Tuesday, 8 March 2022 4:35 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Subject: RE: OUR REF: SNM22D201606/C02/SJS9983K/TAYHP & YOUR REF: SLM524U, TO CONDUCT PRS

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Dear Irene,

Our selection surveyor is LKK Kenneth Kong.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 3:48 PM
To: Angela Tan <angela.tan@munichautocare.com.sg>
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Subject: RE: OUR REF: SNM22D201606/C02/SJS9983K/TAYHP & YOUR REF: SLM524U, TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 3:35 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; angela.tan@munichautocare.com.sg
Cc: cheekwong.leong@munichautocare.com.sg
Subject: OUR REF: SNM22D201606/C02/SJS9983K/TAYHP & YOUR REF: SLM524U, TO CONDUCT PRS

Without Prejudice
via email only

Dear Irene

Please refer to the below email.

Please **conduct PRS SLM524U** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

kindly quote our claim reference number when replying

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Tuesday, 8 March 2022 1:59 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Subject: THIRD PARTY CLAIM SJS9983K & SLM524U ACCIDENT ON 7.3.2022

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To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SJS9983K & SLM524U ALONG WOODLANDS AVE 12 ON 07.03.2022.

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SLM524U

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd
60 Jalan Lam Huat #06-43 Singapore 737869
Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Thank you

Regards

Angela Tan
Motor Claims Executive (B&P Dept)
Email: angela.tan@munichautocare.com.sg
Phone: +65 9644 3110
60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



