

RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Wed 16/3/2022 11:45 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

CDMCG22000418

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>**Sent:** Wednesday, 16 March 2022 9:55 am**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Dear Sir/Madam,

Please provide claim number

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiying <shiying.ong@fastechauto.com.sg>**Sent:** Tuesday, 8 March 2022 1:51 PM**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Without Prejudice

Dear Sir / Madam,

Please refer to the attachment for your attention.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 8 March 2022 1:41 pm
To: 'Admin A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto (admin-d@lkkauto.com)' <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Dear Shiying,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiying <shiyong@fastechauto.com.sg>
Sent: Tuesday, 8 March 2022 1:26 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Without Prejudice

Dear Sir / Madam,

Second reminder, the surveyor have yet to survey the vehicle.

Please inform them ASAP.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Monday, 7 March 2022 4:27 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 7 March 2022 4:25 pm
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Dear Shiying,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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DID.: +65 6829 9194

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Monday, 7 March 2022 3:34 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJV 9793B DOA: 04.03.2022

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBF 3234S.

Date of accident: 04/03/2022

Please arrange Pre-repair Inspection for my client's vehicle no: SJV 9793B.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

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