

Shiau Chan (LKKAUTO)

From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Thursday, 17 March 2022 1:11 PM
To: Steve Chen (LKK Auto)
Cc: Shiau Chan (LKKAUTO)
Subject: Re: Finalise Re: OUR REF: SNM22D201592/C02/SJY5085Y/LEWLC & YOUR REF: SMZ676J TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,

We agree with your finalize amount. Good day.

On 17-Mar-22 12:57 PM, Steve Chen (LKK Auto) wrote:

Hi Jimmy,

We will be advising our Principal a cost of repair of \$5750 (L/S before GST) - with 6 days of repair, subject to their approval.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wah Hong <motor@wahhong.sg>
Sent: Thursday, 17 March 2022 12:16 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Finalise Re: OUR REF: SNM22D201592/C02/SJY5085Y/LEWLC & YOUR REF: SMZ676J TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,
Attached is the after paint and damaged photos for your perusal. Kindly finalize with us. Good Day.
Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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On 08-Mar-22 12:14 PM, Jenny Lew wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Liability is in your favour.

In view of the above, we agree on Direct Settlement at 100% basis, subject to consistency of damages, based on M/s LKK' s findings, with supporting documents.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:**
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From: wah hong motors & credit pte ltd [<motor@wahhong.sg>](mailto:motor@wahhong.sg)

Sent: Tuesday, 8 March 2022 10:38 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>;
assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201592/C02/SJY5085Y/LEWLC & YOUR REF: SMZ676J
TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,
Attach is the repair estimate for this vehicle.
On 08-Mar-22 10:12 AM, Jenny Lew wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please let us have the copy of the estimated costs of repairs to review.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Tuesday, 8 March 2022 9:24 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D201592/C02/SJY5085Y/LEWLC &
YOUR REF: SMZ676J TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Jenny,

We would like to appoint LKK to survey this vehicle. Kindly let us know the liability for this case.

On 08-Mar-22 8:47 AM, Jenny Lew wrote:

Without Prejudice

Our

reference: SNM22D201592/C02/SJY5085Y/lewlc

Your reference: SMZ676J

Dear Sirs / Madam,

ACCIDENT INVOLVING SJY5085Y & SMZ676J on 07/03/2022

We refer to your email of 07/03/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate

with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI
[<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)
Sent: Monday, 7 March 2022 6:00 pm
To: Jenny Lew [<jenny.lew@sg.cntaiping.com>](mailto:jenny.lew@sg.cntaiping.com); motor@wahhong.sg
Subject: OUR REF:
SNM22D201592/C02/SJY5085Y/LEWLC & YOUR
REF: SMZ676J TO CONDUCT PRS & REVERT ON
LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the appended email.

Please **conduct PRS SMZ676J** soonest possible.(Our Insured has not filed SAS Report)

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower
Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Wah Hong motors & credit pte ltd
<motor@wahhong.sg>
Sent: Monday, March 7, 2022 1:25 PM
To: Claims Dept of CTI
<claimsdept@sg.cntaiping.com>
Subject: Liability Check - Accident involving vehicle no. SMZ676J and SJY5085Y on 07/03/2022

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Dear Sir/Madam,

We refer to the above subject and we acting for the owner of SMZ676J against your insured vehicle SJY5085Y.

Kindly update us that your insured SJY5085Y had file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client' s instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

--

Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

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Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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Thank You and Best Regards,

Melvin
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