

Re: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 20/4/2022 9:03 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Dear Yin Siew,

Ok, cost of repair @ L/S \$2,700.00, 6 working days

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>**Sent:** Wednesday, 20 April 2022 7:48 pm**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>**Cc:** William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Subject:** RE: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022**REMINDER**

Hi Shiau Chan,

Please refer to our email on 5 April 2022.

Can we confirm the cost of repair @ L/S \$2,700.00.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Kon Yin Siew | Goldbell**Engineering Pte Ltd**Customer Service Advisor, Motor
Claims

DID: +65 6861 0007 | Tel: +65

6861 0007 | Fax: +65 6863

0425 |

Mobile: +65 9739 6433 |

From: Kon Yin Siew
Sent: Tuesday, April 5, 2022 3:12 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Hi Shiau Chan,

Please refer to the attached photo and finalise report.

Can we confirm the cost of repair @ L/S \$2,700.00.

Thank you.

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**Kon Yin Siew | Goldbell
Engineering Pte Ltd**
Customer Service Advisor, Motor
Claims

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0425 |
Mobile: +65 9739 6433 |

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, March 14, 2022 10:00 AM
To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Dear Yin Siew,

As instructed by our client , please proceed to repair the **insured vehicle SKF 6194Y on the repair cost at \$2,700.00 on Lump Sum basis (Excess \$500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 14 March 2022 9:44 AM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Dear Yin Siew,

Not yet. Will send you an email once insurance approve.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Monday, 14 March 2022 9:36 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Hi,

May I know the vehicle SKF6194Y can authorise repair yet? As our customer keep chasing it.

Regards.

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**Kon Yin Siew | Goldbell
Engineering Pte Ltd**
Customer Service Advisor,
Motor Claims

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0425 |
Mobile: +65 9739 6433 |

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, March 10, 2022 10:29 AM
To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Cc: assignments <assignments@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Hi,

Will inform you after authorization has been given

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Sent: Thursday, 10 March 2022 10:20 am
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: OD Claim against China Taiping - SKF6194Y - DOA: 06/03/2022

Hi Denise,

As per conversation with you on yesterday, you mentioned that the repair cost for vehicle SKF6194Y is limit repair @ \$2,700.00.

We are accepted this offer to process repair.

Kindly please let us know when the insurance is authorise to repair the vehicle.

Thank you.

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**Kon Yin Siew | Goldbell
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