

## Shiau Chan (LKKAUTO)

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**From:** chenhow.ng <chenhow.ng@eqinsurance.com.sg>  
**Sent:** Tuesday, 22 March 2022 5:01 PM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Subject:** RE: SHB161M - SURVEY (EQ)  
**Attachments:** SHB161M IA.pdf

Dear Shiau Chan,

Our Reference Number is DM22HO00352/JS

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

### **Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter re

Best Regards,

Ng Chen How

Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Tuesday, March 22, 2022 4:57 PM  
**To:** chenhow.ng <chenhow.ng@eqinsurance.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SHB161M - SURVEY (EQ)

Dear Chen How,

Enclosed herewith preliminary advice of SHB 161M.

Kindly provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 8 March 2022 3:26 PM  
**To:** 'chenhow.ng' <[chenhow.ng@eqinsurance.com.sg](mailto:chenhow.ng@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [Thaiyal.Nayagi@strides.com.sg](mailto:Thaiyal.Nayagi@strides.com.sg); 'Yeo Poh Suan (Strides Automotive Services Pte Ltd' <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; 'Kok Tuck Foo (Strides Automotive Services Pte Ltd' <[TuckFoo.Kok@strides.com.sg](mailto:TuckFoo.Kok@strides.com.sg)>; 'Koo Yew Chung (Strides Automotive Services Pte Ltd' <[YewChung.Koo@strides.com.sg](mailto:YewChung.Koo@strides.com.sg)>; 'Grace Ng Siu Ching (Strides Automotive Services Pte Ltd' <[SiuChing.Ng@strides.com.sg](mailto:SiuChing.Ng@strides.com.sg)>; 'Lim Wei Siong (Strides Automotive Services Pte Ltd' <[WeiSiong.Lim@strides.com.sg](mailto:WeiSiong.Lim@strides.com.sg)>; 'Keith Ang Bang Kien (Strides Automotive Services Pte Ltd' <[BangKien.Ang@strides.com.sg](mailto:BangKien.Ang@strides.com.sg)>  
**Subject:** RE: SHB161M - SURVEY (EQ)

Dear Chen How,

Thank you for the assignment.

**Note:** With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.  
**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chenhow.ng <[chenhow.ng@eqinsurance.com.sg](mailto:chenhow.ng@eqinsurance.com.sg)>  
**Sent:** Tuesday, 8 March, 2022 2:39 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Thaiyal.Nayagi@strides.com.sg' <[Thaiyal.Nayagi@strides.com.sg](mailto:Thaiyal.Nayagi@strides.com.sg)>; 'Yeo Poh Suan (Strides Automotive Services Pte Ltd' <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; 'Kok Tuck Foo (Strides Automotive Services Pte Ltd' <[TuckFoo.Kok@strides.com.sg](mailto:TuckFoo.Kok@strides.com.sg)>; 'Koo Yew Chung (Strides Automotive Services Pte Ltd' <[YewChung.Koo@strides.com.sg](mailto:YewChung.Koo@strides.com.sg)>; 'Grace Ng Siu Ching (Strides Automotive Services Pte Ltd' <[SiuChing.Ng@strides.com.sg](mailto:SiuChing.Ng@strides.com.sg)>; 'Lim Wei Siong (Strides Automotive Services Pte Ltd' <[WeiSiong.Lim@strides.com.sg](mailto:WeiSiong.Lim@strides.com.sg)>; 'Keith Ang Bang Kien (Strides Automotive Services Pte Ltd' <[BangKien.Ang@strides.com.sg](mailto:BangKien.Ang@strides.com.sg)>  
**Subject:** FW: SHB161M - SURVEY (EQ)

**EQ REF: To be advised ( SGW1670E)**

Dear Sir/ Madam,

Please arrange to inspect SHB161M on a without prejudice basis.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,  
Ng Chen How

Senior Executive | Claims



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**From:** Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <[Thaiyal.Nayagi@strides.com.sg](mailto:Thaiyal.Nayagi@strides.com.sg)>

**Sent:** Tuesday, 8 March 2022 1:42 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Yeo Poh Suan (Strides Automotive Services Pte Ltd) <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <[TuckFoo.Kok@strides.com.sg](mailto:TuckFoo.Kok@strides.com.sg)>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <[YewChung.Koo@strides.com.sg](mailto:YewChung.Koo@strides.com.sg)>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <[SiuChing.Ng@strides.com.sg](mailto:SiuChing.Ng@strides.com.sg)>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <[WeiSiong.Lim@strides.com.sg](mailto:WeiSiong.Lim@strides.com.sg)>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) <[BangKien.Ang@strides.com.sg](mailto:BangKien.Ang@strides.com.sg)>

**Subject:** RE: SHB161M - SURVEY (EQ)

Dear Sir /Mdm

Kindly arrange to survey **SHB161M** within 48 hours according to GIA guide line, involving your insured **SGW1670E**  
**Vehicle in Woodlands Depot**

Thank you & Regards

Shanti

Strides Automotive Services Pte Ltd

DID 68662671/2

[Thaiyal.Nayagi@strides.com.sg](mailto:Thaiyal.Nayagi@strides.com.sg)



