

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 24 March 2022 5:03 PM  
**To:** 'Teo, Grace'; SUR; Gnoh, Pau Loong  
**Subject:** RE: LKK/KK \ CMTD2200826/GPL(nr) - Pre Repair Survey for SML8671T (Your Ref: GBG8370T Our Ref: TKSF/M492-ACC-45882.22/sf)  
**Attachments:** SML8671T IA.pdf; SML8671T LTA.pdf; SML8671T estimate.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SML 8671T.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 8 March 2022 12:37 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** RE: LKK/KK \ CMTD2200826/GPL(nr) - Pre Repair Survey for SML8671T (Your Ref: GBG8370T Our Ref: TKSF/M492-ACC-45882.22/sf)

Dear Grace,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 8 March, 2022 11:03 AM  
**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
**Subject:** LKK/KK \ CMTD2200826/GPL(nr) - Pre Repair Survey for SML8671T (Your Ref: GBG8370T Our Ref: TKSF/M492-ACC-45882.22/sf)

Without Prejudice

Our Reference : CMTD2200826/GPL  
Your Reference: TKSF/M492-ACC-45882.22/sf)

Dear Janice,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to conduct the survey for **SML8671T** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
INSURANCE

Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Tuesday, March 8, 2022 10:52 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PaulLoong.Gnoh@sompo.com.sg](mailto:PaulLoong.Gnoh@sompo.com.sg)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Re: PRI \ CMTD2200826/GPL(nr) - Pre Repair Survey for SML8671T (Your Ref: GBG8370T Our Ref: TKSF/M492-ACC-45882.22/sf)

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

Regards,  
Janice Kee  
c/o Teo Keng Siang LLC  
111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676

On Tue, Mar 8, 2022 at 10:10 AM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference : CMTD2200826/GPL  
Your Reference: TKSF/M492-ACC-45882.22/sf)

Date: 08/03/2022

**Without Prejudice**  
**EMAIL ONLY**  
**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**  
**M/S TEO KENG SIANG LLC**

Dear Janice,

**ACCIDENT INVOLVING GBG8370T & SML8671T ON 05.03.2022**

We refer to your Notice of Accident dated 08/03/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Tuesday, March 8, 2022 9:39 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Pre Repair Survey for SML 8671 T (Your Ref: GBG 8370 T Our Ref: TKSF/M492-ACC-45882.22/sf)

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676