

## Meng Yan (LKK Auto)

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**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Tuesday, 8 March, 2022 2:11 PM  
**To:** Summer (LKK Auto); sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** Derrick Quok; Kenneth Lim; Eileen Lee  
**Subject:** TPPD survey: Claim ref: C10014167/EE || OI- SLS6103E (Black) TP-SMR1469B || Est: \$0.00 || HD Perfect Autowork Pte. Ltd.  
**Attachments:** OI Report SLS6103E.pdf

Hi Team,

We wish to appoint LKK to conduct PRS for the TP vehicle number: SMR1469B

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

Mobile: 8297 9787 - Irene

OI GIA report attached.

Thank you.

Warmest Regards,

**Shafawati Md Rabu**  
**Admin Executive, Claims**

**T** +65 6989 3697

**F** +65 6725 0853

**E** [shafawati.m@budgetdirect.com.sg](mailto:shafawati.m@budgetdirect.com.sg)



**Customer Care** +65 6221 2111

**Claims** +65 6221 2199

**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Tuesday, 8 March 2022 9:17 AM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Subject:** Re: PRI Request on 07.03.2022 C10014167/EE || SMR1469B (Pre-Inspection) / Your Vehicle : SLS6103E | DOA : 06/03/2022

Dear Frauline,

We refer to your email dated 07/03/2022.

Please arrange **Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)** to come and conduct the survey for vehicle SMR1469B.

Aside to Officer-In-Charge,

Kindly **advise liability** and we are looking forward to hearing from you soon.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, 7 March 2022 1:09 pm

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Subject:** SMR1469B (Pre-Inspection) / Your Vehicle : SLS6103E | DOA : 06/03/2022

Dear Sir / Madam,

We are instructed by **Lim Su Lyn (Karyn)** to notify you of a road traffic accident on **06/03/2022** at about **17:54 hours** at/along **Clementi Avenue Avenue 6 before PIE Exit** involving our client's/customer's vehicle registration number **SMR1469B** and vehicle registration number **SLS6103E** (your insured) at the material time.

A copy of the Singapore Accident Statement will be sent to you once we receive it from our client.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875