

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 11 March, 2022 5:29 PM
To: Irene Tay
Cc: Cecilia Chong (LKK Auto); Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/Ega3), TPP DIRECT SETTLEMENT
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

urgent

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 11 March, 2022 4:32 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3), TPP DIRECT SETTLEMENT

urgent

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 March, 2022 1:33 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; dmin-a@lkkauto.com

Subject: OUR REF: SNM22D201605/C02/YQ3408C/TAYHP & YOUR REF: SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3), TPP DIRECT SETTLEMENT

Without Prejudice
via email only

Dear Irene

Please refer to the below email.

Please **revert to LKK Auto on direct settlement SMR7228R** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email](mailto:claimsdept@sg.cntaiping.com) claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 8, 2022 5:37 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP3408C (OI : CTI - TBA) AND SMR7228R (TP : LKK REF - CC3/CTI22002166/ga3) on 07/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s BIS Automobiles Pte Ltd (BMW Dealer) and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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